

Outcome: Hospital-Wide All-Cause Unplanned Readmission Measure (Medicare FFS)		Lower is better	
Data Source: CMS Hospital Compare		-	7/2011 - 6/2012
Anna Jaques Hospital	<div></div>		17%
Athol Memorial Hospital	<div></div>		16%
Baystate Franklin Medical Center	<div></div>		16%
Baystate Mary Lane Hospital	<div></div>		16%
Baystate Medical Center	<div></div>		15%
Berkshire Medical Center	<div></div>		16%
Beth Israel Deaconess Hospital - Milton	<div></div>		19%
Beth Israel Deaconess Hospital - Needham	<div></div>		16%
Beth Israel Deaconess Medical Center	<div></div>		17%
Boston Medical Center	<div></div>		18%
Brigham and Women's Faulkner Hospital	<div></div>		18%
Brigham and Women's Hospital	<div></div>		17%
Cambridge Health Alliance	<div></div>		16%
Cape Cod Hospital	<div></div>		15%
Clinton Hospital	<div></div>		17%
Cooley Dickinson Hospital	<div></div>		16%
Emerson Hospital	<div></div>		15%
Fairview Hospital	<div></div>		16%
Falmouth Hospital	<div></div>		15%
Hallmark Health	<div></div>		17%
Harrington Memorial Hospital	<div></div>		17%
Health Alliance Hospital	<div></div>		17%
Heywood Hospital	<div></div>		16%
Holyoke Medical Center	<div></div>		16%
Jordan Hospital	<div></div>		16%
Lahey Clinic	<div></div>		18%
Lawrence General Hospital	<div></div>		16%
Lowell General Hospital	<div></div>		18%
Marlborough Hospital	<div></div>		16%
Martha's Vineyard Hospital	<div></div>		16%
Massachusetts Eye and Ear Infirmary	<div></div>		16%
Massachusetts General Hospital	<div></div>		16%
Mercy Medical Center	<div></div>		15%
Merrimack Valley Hospital	<div></div>		15%
MetroWest Medical Center	<div></div>		16%
Milford Regional Medical Center	<div></div>		18%
Morton Hospital and Medical Center	<div></div>		18%
Mount Auburn Hospital	<div></div>		15%
Nantucket Cottage Hospital	<div></div>		16%
Nashoba Valley Medical Center	<div></div>		16%
New England Baptist Hospital	<div></div>		13%
Newton-Wellesley Hospital	<div></div>		16%
Noble Hospital	<div></div>		16%
North Adams Regional Hospital	<div></div>		16%
North Shore Medical Center	<div></div>		14%
Northeast Hospital	<div></div>		17%
Quincy Medical Center	<div></div>		18%
Saint Anne's Hospital	<div></div>		16%
Saint Vincent Hospital	<div></div>		18%
Saints Medical Center	<div></div>		17%
Signature Healthcare Brockton Hospital	<div></div>		17%
South Shore Hospital	<div></div>		17%
Southcoast Hospitals Group	<div></div>		17%
Steward Carney Hospital	<div></div>		17%
Steward Good Samaritan Medical Center	<div></div>		17%
Steward Holy Family Hospital	<div></div>		17%
Steward Norwood Hospital	<div></div>		16%
Steward St. Elizabeth's Medical Center	<div></div>		18%
Sturdy Memorial Hospital	<div></div>		15%
Tufts Medical Center	<div></div>		18%
UMass Memorial Medical Center	<div></div>		17%
Winchester Hospital	<div></div>		17%
Wing Memorial Hospital and Medical Centers	<div></div>		16%

Outcome: Hospital-Wide All-Cause Unplanned Readmission Measure (All-Payer)

Data Source: Hospital Discharge Data

Most Recent State Average: 14%

Lower is better

10/2011-
9/2012

[illegible]

Outcome: Pressure Ulcer Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 0.19						
Anna Jaques Hospital	■ ■			0.00	0.00	0.00
Athol Memorial Hospital	■ ■			0.00	0.00	0.00
Baystate Franklin Medical Center	■ ■			0.00	0.00	0.00
Baystate Mary Lane Hospital	■ ■			0.00	0.00	0.00
Baystate Medical Center	■ ■	■	■	0.09	0.19	0.64
Berkshire Medical Center	■ ■	■		0.00	0.30	0.00
Beth Israel Deaconess Hospital - Milton	■ ■		■	0.00	0.00	0.67
Beth Israel Deaconess Hospital - Needham	■ ■			0.00	0.00	0.00
Beth Israel Deaconess Medical Center	■ ■	■		0.00	0.26	0.00
Boston Medical Center	■	■ ■	■	0.39	0.00	0.25
Brigham and Women's Faulkner Hospital	■ ■			0.00	0.00	0.00
Brigham and Women's Hospital	■	■	■	0.08	0.24	0.50
Cambridge Health Alliance		■ ■	■	0.39	0.41	0.39
Cape Cod Hospital	■ ■	■		0.36	0.00	0.00
Clinton Hospital	■ ■			0.00	0.00	0.00
Cooley Dickinson Hospital	■ ■			0.00	0.00	0.00
Dana-Farber Cancer Institute	■ ■			2.47	0.00	0.00
Emerson Hospital	■ ■			0.00	0.00	0.00
Fairview Hospital	■ ■			0.00	0.00	0.00
Falmouth Hospital	■ ■		■	0.81	0.00	0.00
Hallmark Health	■	■	■	0.48	0.00	0.61
Harrington Memorial Hospital	■ ■			0.00	0.00	0.00
Health Alliance Hospital	■ ■			0.00	0.00	0.00
Heywood Hospital	■ ■			0.00	0.00	0.00
Holyoke Medical Center	■ ■		■	0.00	0.68	0.00
Jordan Hospital		■	■	0.61	1.60	0.32
Lahey Clinic		■ ■	■	0.25	0.28	0.65
Lawrence General Hospital	■ ■	■	■	0.33	0.00	0.00
Lowell General Hospital	■ ■	■		0.00	0.38	0.00
Marlborough Hospital	■ ■			0.00	0.00	0.00
Martha's Vineyard Hospital	■ ■			0.00	0.00	0.00
Massachusetts Eye and Ear Infirmary	■ ■			0.00	0.00	0.00
Massachusetts General Hospital	■ ■	■	■	0.07	0.33	0.06
Mercy Medical Center	■ ■	■		0.00	0.24	0.00
Merrimack Valley Hospital	■ ■			0.00	0.00	0.00
MetroWest Medical Center	■ ■		■	0.00	0.00	0.55
Milford Regional Medical Center	■ ■		■	0.54	0.00	0.00
Morton Hospital and Medical Center	■ ■			0.00	0.00	0.00
Mount Auburn Hospital	■ ■	■		0.00	0.26	0.00
Nantucket Cottage Hospital	■ ■			0.00	0.00	0.00
Nashoba Valley Medical Center	■ ■			0.00	0.00	0.00
New England Baptist Hospital	■ ■		■	0.00	0.00	0.58
Newton-Wellesley Hospital	■ ■	■		0.41	0.00	0.00
Noble Hospital	■ ■			0.00	0.00	0.00
North Adams Regional Hospital	■ ■			0.00	0.00	0.00
North Shore Medical Center		■ ■	■ ■	0.63	0.50	0.33
Northeast Hospital	■ ■			0.00	0.00	0.00
Quincy Medical Center	■ ■	■	■	0.48	1.09	0.00
Saint Anne's Hospital	■ ■			0.00	0.00	0.00
Saint Vincent Hospital	■ ■	■		0.00	0.19	0.00
Saints Medical Center				1.64	1.47	
Signature Healthcare Brockton Hospital	■ ■	■	■	0.38	0.00	0.00
South Shore Hospital	■ ■	■		0.18	0.19	0.00
Southcoast Hospitals Group	■ ■			0.00	0.00	0.00
Steward Carney Hospital	■ ■			0.00	0.00	0.00
Steward Good Samaritan Medical Center	■ ■		■	0.59	0.00	0.00
Steward Holy Family Hospital	■ ■			0.00	0.00	0.00
Steward Norwood Hospital	■	■	■	0.00	0.33	0.70
Steward St. Elizabeth's Medical Center	■ ■	■		0.36	0.00	0.00
Sturdy Memorial Hospital	■ ■			0.00	0.00	0.00
Tufts Medical Center	■	■ ■	■	0.26	0.00	0.25
UMass Memorial Medical Center	■ ■	■	■	0.40	0.56	0.00
Winchester Hospital		■ ■	■	0.31	0.38	0.64
Wing Memorial Hospital and Medical Centers	■ ■			0.00	0.00	0.00

Outcome: Iatrogenic Pneumothorax Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 0.35						
Anna Jaques Hospital				0.35	0.33	1.17
Athol Memorial Hospital				0.00	0.00	0.00
Baystate Franklin Medical Center				0.00	0.00	0.00
Baystate Mary Lane Hospital				0.00	0.00	0.00
Baystate Medical Center				0.20	0.27	0.17
Berkshire Medical Center				0.87	0.09	0.35
Beth Israel Deaconess Hospital - Milton				0.00	0.29	0.32
Beth Israel Deaconess Hospital - Needham				0.00	0.00	0.00
Beth Israel Deaconess Medical Center				0.94	1.09	0.62
Boston Medical Center				0.47	0.74	0.48
Brigham and Women's Faulkner Hospital				0.52	0.50	0.00
Brigham and Women's Hospital				0.61	0.33	0.45
Cambridge Health Alliance				0.18	0.42	0.00
Cape Cod Hospital				0.34	0.17	0.53
Clinton Hospital				0.00	0.00	0.00
Cooley Dickinson Hospital				0.22	0.00	0.23
Dana-Farber Cancer Institute				0.00	0.00	0.00
Emerson Hospital				0.00	0.24	0.52
Fairview Hospital				0.00	0.00	0.00
Falmouth Hospital				0.44	0.62	0.00
Hallmark Health				0.37	0.43	0.00
Harrington Memorial Hospital				0.00	0.00	0.00
Health Alliance Hospital				1.02	0.00	1.07
Heywood Hospital				0.42	1.19	0.36
Holyoke Medical Center				0.51	2.11	0.62
Jordan Hospital				0.15	0.00	0.34
Lahey Clinic				0.40	0.57	0.41
Lawrence General Hospital				1.18	0.53	0.84
Lowell General Hospital				0.29	0.28	0.64
Marlborough Hospital				0.39	0.00	0.00
Martha's Vineyard Hospital				0.00	0.00	0.00
Massachusetts Eye and Ear Infirmary				0.00	0.00	0.00
Massachusetts General Hospital				0.68	0.66	0.53
Mercy Medical Center				0.31	0.20	0.18
Merrimack Valley Hospital				0.54	0.00	0.65
MetroWest Medical Center				0.33	0.12	0.12
Milford Regional Medical Center				0.20	0.43	0.21
Morton Hospital and Medical Center				0.73	0.30	0.27
Mount Auburn Hospital				0.60	0.33	0.11
Nantucket Cottage Hospital				0.00	0.00	0.00
Nashoba Valley Medical Center				1.98	1.01	0.00
New England Baptist Hospital				0.00	0.00	0.00
Newton-Wellesley Hospital				0.29	0.15	0.16
Noble Hospital				0.52	1.03	0.52
North Adams Regional Hospital				0.75	0.00	0.00
North Shore Medical Center				0.56	0.56	0.09
Northeast Hospital				0.10	0.43	0.00
Quincy Medical Center				0.51	0.85	0.98
Saint Anne's Hospital				0.00	0.28	0.00
Saint Vincent Hospital				0.86	0.88	0.59
Saints Medical Center				0.46	0.00	
Signature Healthcare Brockton Hospital				0.71	1.21	0.38
South Shore Hospital				0.08	0.17	0.08
Southcoast Hospitals Group				0.32	0.24	0.12
Steward Carney Hospital				0.70	0.82	0.00
Steward Good Samaritan Medical Center				0.18	0.09	0.17
Steward Holy Family Hospital				0.22	0.41	0.19
Steward Norwood Hospital				0.00	0.41	0.16
Steward St. Elizabeth's Medical Center				0.78	0.67	0.38
Sturdy Memorial Hospital				1.48	1.31	0.00
Tufts Medical Center				0.76	0.72	0.50
UMass Memorial Medical Center				0.74	0.66	0.55
Winchester Hospital				0.00	0.00	0.17
Wing Memorial Hospital and Medical Centers				0.00	0.00	0.36

Outcome: Central Venous Catheter-Related Blood Stream Infection Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 0.15						
Anna Jaques Hospital				0.36	0.00	0.00
Athol Memorial Hospital				0.00	0.00	0.00
Baystate Franklin Medical Center				0.45	0.00	0.00
Baystate Mary Lane Hospital				0.00	0.00	0.00
Baystate Medical Center				0.28	0.25	0.12
Berkshire Medical Center				0.09	0.08	0.23
Beth Israel Deaconess Hospital - Milton				0.41	0.36	0.00
Beth Israel Deaconess Hospital - Needham				0.99	0.00	0.00
Beth Israel Deaconess Medical Center				0.63	0.65	0.27
Boston Medical Center				0.28	0.22	0.32
Brigham and Women's Faulkner Hospital				0.00	0.00	0.30
Brigham and Women's Hospital				0.37	0.37	0.11
Cambridge Health Alliance				0.16	0.00	0.16
Cape Cod Hospital				0.31	0.11	0.00
Clinton Hospital				0.00	0.00	0.00
Cooley Dickinson Hospital				0.00	0.51	0.26
Emerson Hospital				0.00	0.00	0.57
Fairview Hospital				0.00	0.00	0.00
Falmouth Hospital				0.00	0.00	0.00
Hallmark Health				0.24	0.13	0.00
Harrington Memorial Hospital				1.22	0.00	0.00
Health Alliance Hospital				0.20	0.21	0.21
Heywood Hospital				0.00	0.39	0.00
Holyoke Medical Center				0.00	0.00	0.00
Jordan Hospital				0.80	0.00	0.34
Lahey Clinic				0.28	0.20	0.00
Lawrence General Hospital				0.00	0.00	0.00
Lowell General Hospital				0.14	0.13	0.31
Marlborough Hospital				0.46	0.00	0.00
Martha's Vineyard Hospital				0.00	0.00	0.00
Massachusetts Eye and Ear Infirmary				0.00	0.00	0.00
Massachusetts General Hospital				0.39	0.34	0.23
Mercy Medical Center				0.23	0.63	0.00
Merrimack Valley Hospital				0.00	0.00	0.00
MetroWest Medical Center				0.23	0.11	0.00
Milford Regional Medical Center				0.38	0.64	0.00
Morton Hospital and Medical Center				0.00	0.00	0.25
Mount Auburn Hospital				0.25	0.00	0.23
Nantucket Cottage Hospital				0.00	0.00	0.00
Nashoba Valley Medical Center				0.00	0.00	0.00
New England Baptist Hospital				0.00	0.00	0.00
Newton-Wellesley Hospital				0.28	0.00	0.00
Noble Hospital				1.03	0.00	0.00
North Adams Regional Hospital				0.00	0.00	0.00
North Shore Medical Center				0.15	0.31	0.08
Northeast Hospital				0.44	0.22	0.00
Quincy Medical Center				0.69	0.00	0.58
Saint Anne's Hospital				0.00	0.53	0.22
Saint Vincent Hospital				0.00	0.00	0.13
Saints Medical Center				0.00	0.00	0.00
Signature Healthcare Brockton Hospital				0.53	0.00	0.52
South Shore Hospital				0.09	0.28	0.00
Southcoast Hospitals Group				0.26	0.23	0.04
Steward Carney Hospital				0.30	0.39	0.00
Steward Good Samaritan Medical Center				0.25	0.00	0.23
Steward Holy Family Hospital				0.00	0.00	0.18
Steward Norwood Hospital				0.15	0.00	0.00
Steward St. Elizabeth's Medical Center				0.33	0.10	0.09
Sturdy Memorial Hospital				0.45	0.00	0.00
Tufts Medical Center				0.59	0.55	0.33
UMass Memorial Medical Center				0.26	0.14	0.31
Winchester Hospital				0.14	0.00	0.00
Wing Memorial Hospital and Medical Centers				0.00	0.00	0.00

Outcome: Post-operative Hip Fracture Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 0.08						
Anna Jaques Hospital	<div><div></div></div>			0.00	0.00	0.00
Baystate Franklin Medical Center	<div><div></div></div>			0.00	0.00	0.00
Baystate Mary Lane Hospital	<div><div></div></div>			0.00	0.00	0.00
Baystate Medical Center	<div><div></div></div>	<div><div></div></div>		0.00	0.23	0.22
Berkshire Medical Center	<div><div></div></div>			0.00	0.00	0.00
Beth Israel Deaconess Hospital - Milton	<div><div></div></div>			0.00	0.00	0.00
Beth Israel Deaconess Hospital - Needham	<div><div></div></div>			0.00	0.00	0.00
Beth Israel Deaconess Medical Center	<div><div></div></div>	<div><div></div></div>		0.00	0.18	0.20
Boston Medical Center	<div><div></div></div>			0.00	0.00	0.00
Brigham and Women's Faulkner Hospital	<div><div></div></div>			0.00	0.00	0.00
Brigham and Women's Hospital	<div><div></div></div>	<div><div></div></div>		0.00	0.00	0.31
Cambridge Health Alliance	<div><div></div></div>			0.00	0.00	0.00
Cape Cod Hospital	<div><div></div></div>			0.00	0.00	0.00
Cooley Dickinson Hospital	<div><div></div></div>			0.00	0.00	0.00
Emerson Hospital	<div><div></div></div>			0.00	0.00	0.00
Fairview Hospital	<div><div></div></div>			0.00	0.00	0.00
Falmouth Hospital	<div><div></div></div>			0.00	0.00	0.00
Hallmark Health	<div><div></div></div>			0.00	0.00	0.00
Harrington Memorial Hospital	<div><div></div></div>			0.00	0.00	0.00
Health Alliance Hospital	<div><div></div></div>			0.00	0.00	0.00
Heywood Hospital	<div><div></div></div>			0.00	0.00	0.00
Holyoke Medical Center	<div><div></div></div>		<div><div></div></div>	2.99	0.00	0.00
Jordan Hospital	<div><div></div></div>			0.00	0.00	0.00
Lahey Clinic	<div><div></div></div>			0.00	0.00	0.00
Lawrence General Hospital	<div><div></div></div>			0.00	0.00	0.00
Lowell General Hospital	<div><div></div></div>			0.00	0.00	0.00
Marlborough Hospital	<div><div></div></div>			0.00	0.00	0.00
Martha's Vineyard Hospital	<div><div></div></div>			0.00		
Massachusetts Eye and Ear Infirmary	<div><div></div></div>			0.00	0.00	0.00
Massachusetts General Hospital	<div><div></div></div>	<div><div></div></div>		0.00	0.00	0.13
Mercy Medical Center	<div><div></div></div>			0.00	0.00	0.00
Merrimack Valley Hospital	<div><div></div></div>			0.00	0.00	0.00
MetroWest Medical Center	<div><div></div></div>			0.00	0.00	0.00
Milford Regional Medical Center	<div><div></div></div>			0.00	0.00	0.00
Morton Hospital and Medical Center	<div><div></div></div>			0.00	0.00	0.00
Mount Auburn Hospital	<div><div></div></div>			0.00	0.00	0.00
Nashoba Valley Medical Center	<div><div></div></div>			0.00	0.00	0.00
New England Baptist Hospital	<div><div></div></div>			0.00	0.00	0.00
Newton-Wellesley Hospital	<div><div></div></div>			0.00	0.00	0.00
Noble Hospital	<div><div></div></div>			0.00	0.00	0.00
North Adams Regional Hospital	<div><div></div></div>			0.00	0.00	0.00
North Shore Medical Center	<div><div></div></div>			0.00	0.00	0.00
Northeast Hospital	<div><div></div></div>			0.00	0.00	0.00
Quincy Medical Center	<div><div></div></div>			0.00	0.00	0.00
Saint Anne's Hospital	<div><div></div></div>			0.00	0.00	0.00
Saint Vincent Hospital	<div><div></div></div>			0.00	0.00	0.00
Saints Medical Center	<div><div></div></div>			0.00	0.00	
Signature Healthcare Brockton Hospital	<div><div></div></div>			0.00	0.00	0.00
South Shore Hospital	<div><div></div></div>			0.00	0.00	0.00
Southcoast Hospitals Group	<div><div></div></div>	<div><div></div></div>		0.00	0.00	0.29
Steward Carney Hospital	<div><div></div></div>			0.00	0.00	0.00
Steward Good Samaritan Medical Center	<div><div></div></div>			0.00	0.00	0.00
Steward Holy Family Hospital	<div><div></div></div>			0.00	0.00	0.00
Steward Norwood Hospital	<div><div></div></div>			0.00	0.00	0.00
Steward St. Elizabeth's Medical Center	<div><div></div></div>			0.00	0.00	0.00
Sturdy Memorial Hospital	<div><div></div></div>			0.00	0.00	0.00
Tufts Medical Center	<div><div></div></div>			0.00	0.00	0.00
UMass Memorial Medical Center	<div><div></div></div>			0.00	0.00	0.00
Winchester Hospital	<div><div></div></div>			0.00	0.00	0.00
Wing Memorial Hospital and Medical Centers	<div><div></div></div>			0.00	0.00	0.00

Outcome: Post-Operative Respiratory Failure Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 7.48						
Anna Jaques Hospital				6.06	6.59	6.96
Baystate Franklin Medical Center				6.62	0.00	7.51
Baystate Mary Lane Hospital				33.68	34.22	0.00
Baystate Medical Center				4.00	8.91	7.13
Berkshire Medical Center				4.52	6.62	5.36
Beth Israel Deaconess Hospital - Milton				12.20	13.76	3.85
Beth Israel Deaconess Hospital - Needham				0.00	0.00	0.00
Beth Israel Deaconess Medical Center				5.39	4.58	5.46
Boston Medical Center				14.17	13.84	16.79
Brigham and Women's Faulkner Hospital				1.92	2.13	0.00
Brigham and Women's Hospital				4.56	6.49	7.27
Cambridge Health Alliance				10.95	0.00	3.52
Cape Cod Hospital				4.54	8.64	5.04
Cooley Dickinson Hospital				7.76	2.49	5.44
Emerson Hospital				11.67	3.44	5.25
Fairview Hospital				0.00	0.00	0.00
Falmouth Hospital				10.23	15.17	8.89
Hallmark Health				9.36	8.62	8.41
Harrington Memorial Hospital				0.00	21.90	0.00
Health Alliance Hospital				11.59	24.43	12.39
Heywood Hospital				0.00	0.00	0.00
Holyoke Medical Center				8.09	0.00	25.01
Jordan Hospital				3.94	8.61	2.45
Lahey Clinic				10.80	11.01	9.60
Lawrence General Hospital				11.18	6.10	0.00
Lowell General Hospital				7.08	5.40	4.48
Marlborough Hospital				20.91	0.00	0.00
Massachusetts Eye and Ear Infirmary				0.00	0.00	0.00
Massachusetts General Hospital				5.62	7.75	5.45
Mercy Medical Center				9.69	11.41	9.25
Merrimack Valley Hospital				9.92	0.00	0.00
MetroWest Medical Center				7.80	10.17	8.65
Milford Regional Medical Center				0.00	8.49	3.02
Morton Hospital and Medical Center				22.30	13.94	21.41
Mount Auburn Hospital				4.43	11.48	5.95
Nashoba Valley Medical Center				29.57	0.00	0.00
New England Baptist Hospital				2.08	8.10	2.69
Newton-Wellesley Hospital				3.75	2.08	3.01
Noble Hospital				18.34	0.00	0.00
North Adams Regional Hospital				7.29	8.25	10.65
North Shore Medical Center				8.47	7.03	5.44
Northeast Hospital				13.21	5.29	6.76
Quincy Medical Center				20.74	20.50	0.00
Saint Anne's Hospital				0.00	25.32	17.41
Saint Vincent Hospital				8.24	5.33	3.52
Saints Medical Center				15.75	14.99	
Signature Healthcare Brockton Hospital				2.82	5.07	19.70
South Shore Hospital				11.34	9.13	14.94
Southcoast Hospitals Group				9.16	10.40	15.98
Steward Carney Hospital				11.87	13.16	0.00
Steward Good Samaritan Medical Center				9.99	2.01	5.53
Steward Holy Family Hospital				17.11	16.64	2.10
Steward Norwood Hospital				10.81	8.34	12.57
Steward St. Elizabeth's Medical Center				1.38	11.30	7.53
Sturdy Memorial Hospital				10.56	10.48	31.00
Tufts Medical Center				10.13	7.36	7.24
UMass Memorial Medical Center				8.64	9.21	9.11
Winchester Hospital				12.31	13.96	14.46
Wing Memorial Hospital and Medical Centers				0.00	0.00	0.00

Outcome: Post-Operative Pulmonary Embolism or Deep Vein Thrombosis (PE/DVT) Rate							Lower is better		
Data Source: Hospital Discharge Data							10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 4.36									
Anna Jaques Hospital							7.52	3.21	8.63
Athol Memorial Hospital							0.00	0.00	
Baystate Franklin Medical Center							4.46	4.63	2.41
Baystate Mary Lane Hospital							0.00	9.30	0.00
Baystate Medical Center							3.34	3.87	4.50
Berkshire Medical Center							2.95	2.48	2.39
Beth Israel Deaconess Hospital - Milton							5.19	0.00	2.27
Beth Israel Deaconess Hospital - Needham							0.00	3.35	0.00
Beth Israel Deaconess Medical Center							4.92	4.51	3.73
Boston Medical Center							8.92	10.20	7.14
Brigham and Women's Faulkner Hospital							3.23	3.46	1.53
Brigham and Women's Hospital							7.32	5.77	5.92
Cambridge Health Alliance							5.93	6.04	3.29
Cape Cod Hospital							2.01	0.82	0.28
Cooley Dickinson Hospital							4.11	3.27	7.08
Dana-Farber Cancer Institute							8.68	8.36	0.00
Emerson Hospital							2.70	1.99	2.90
Fairview Hospital							0.00	10.54	0.00
Falmouth Hospital							2.73	4.32	1.40
Hallmark Health							2.96	5.29	5.04
Harrington Memorial Hospital							0.00	2.84	4.70
Health Alliance Hospital							2.89	3.33	2.05
Heywood Hospital							6.58	3.82	3.86
Holyoke Medical Center							2.57	7.61	4.62
Jordan Hospital							1.22	3.17	1.32
Lahey Clinic							5.45	5.64	5.77
Lawrence General Hospital							3.88	0.00	3.40
Lowell General Hospital							4.15	1.47	2.11
Marlborough Hospital							2.34	0.00	0.00
Martha's Vineyard Hospital							0.00	0.00	0.00
Massachusetts Eye and Ear Infirmary							0.00	5.03	1.43
Massachusetts General Hospital							4.86	5.95	4.37
Mercy Medical Center							3.15	4.35	3.58
Merrimack Valley Hospital							2.44	0.00	0.00
MetroWest Medical Center							2.49	2.56	1.10
Milford Regional Medical Center							2.49	1.88	2.56
Morton Hospital and Medical Center							2.79	8.50	1.15
Mount Auburn Hospital							6.33	7.98	5.84
Nashoba Valley Medical Center							4.53	0.00	5.96
New England Baptist Hospital							1.54	2.31	2.87
Newton-Wellesley Hospital							2.80	3.08	1.75
Noble Hospital							7.80	0.00	3.83
North Adams Regional Hospital							2.43	0.00	0.00
North Shore Medical Center							4.89	4.94	5.50
Northeast Hospital							4.95	3.45	1.67
Quincy Medical Center							1.93	0.93	2.93
Saint Anne's Hospital							1.63	4.75	2.95
Saint Vincent Hospital							10.23	10.86	6.29
Saints Medical Center							3.52	8.52	
Signature Healthcare Brockton Hospital							2.48	4.93	1.76
South Shore Hospital							4.66	3.40	4.68
Southcoast Hospitals Group							3.80	0.95	3.94
Steward Carney Hospital							1.17	1.85	3.59
Steward Good Samaritan Medical Center							2.29	5.32	3.10
Steward Holy Family Hospital							2.44	3.07	3.48
Steward Norwood Hospital							3.50	5.10	1.90
Steward St. Elizabeth's Medical Center							3.85	2.74	2.40
Sturdy Memorial Hospital							6.24	1.96	9.56
Tufts Medical Center							6.49	7.35	7.38
UMass Memorial Medical Center							4.98	4.30	6.20
Winchester Hospital							3.78	5.47	3.65
Wing Memorial Hospital and Medical Centers							4.76	0.00	5.37

Outcome: Accidental Puncture or Laceration Rate				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 1.58						
Anna Jaques Hospital				0.85	2.34	1.03
Athol Memorial Hospital				0.00	0.00	0.00
Baystate Franklin Medical Center				0.00	0.41	0.00
Baystate Mary Lane Hospital				0.00	0.00	1.83
Baystate Medical Center				0.37	0.67	1.30
Berkshire Medical Center				1.39	1.56	0.43
Beth Israel Deaconess Hospital - Milton				1.16	1.90	1.49
Beth Israel Deaconess Hospital - Needham				0.00	0.73	1.84
Beth Israel Deaconess Medical Center				3.91	3.27	1.46
Boston Medical Center				3.57	3.46	3.42
Brigham and Women's Faulkner Hospital				2.48	0.81	0.41
Brigham and Women's Hospital				2.13	1.70	1.64
Cambridge Health Alliance				0.89	1.96	1.76
Cape Cod Hospital				1.92	2.24	0.94
Clinton Hospital				0.00	5.21	0.00
Cooley Dickinson Hospital				1.11	0.97	1.06
Dana-Farber Cancer Institute				0.00	0.00	0.00
Emerson Hospital				2.33	1.88	1.24
Fairview Hospital				1.47	0.00	0.00
Falmouth Hospital				5.47	0.63	4.00
Hallmark Health				1.60	3.66	2.66
Harrington Memorial Hospital				0.54	2.52	0.62
Health Alliance Hospital				0.00	1.09	1.15
Heywood Hospital				0.52	2.02	1.91
Holyoke Medical Center				2.53	4.94	2.13
Jordan Hospital				1.79	2.93	3.49
Lahey Clinic				2.97	2.88	2.08
Lawrence General Hospital				1.37	1.67	2.39
Lowell General Hospital				0.98	0.76	1.11
Marlborough Hospital				1.32	0.88	0.69
Martha's Vineyard Hospital				0.00	0.00	3.35
Massachusetts Eye and Ear Infirmary				2.81	0.00	2.49
Massachusetts General Hospital				2.21	1.43	0.60
Mercy Medical Center				1.48	1.65	1.00
Merrimack Valley Hospital				1.66	2.01	0.84
MetroWest Medical Center				1.56	0.76	0.96
Milford Regional Medical Center				1.23	1.95	2.91
Morton Hospital and Medical Center				1.17	1.15	1.39
Mount Auburn Hospital				2.35	1.91	3.92
Nantucket Cottage Hospital				0.00	0.00	0.00
Nashoba Valley Medical Center				0.00	0.00	1.28
New England Baptist Hospital				0.88	1.30	3.17
Newton-Wellesley Hospital				1.85	2.10	1.76
Noble Hospital				1.52	1.64	3.35
North Adams Regional Hospital				1.66	4.71	0.88
North Shore Medical Center				2.40	3.12	2.22
Northeast Hospital				1.63	1.88	1.36
Quincy Medical Center				0.47	1.82	0.65
Saint Anne's Hospital				0.36	0.63	1.01
Saint Vincent Hospital				1.37	0.53	0.72
Saints Medical Center				2.70	1.91	
Signature Healthcare Brockton Hospital				1.67	1.73	1.28
South Shore Hospital				0.75	1.21	1.07
Southcoast Hospitals Group				1.40	1.58	1.52
Steward Carney Hospital				4.49	6.18	2.29
Steward Good Samaritan Medical Center				1.41	1.24	0.72
Steward Holy Family Hospital				1.80	1.06	1.44
Steward Norwood Hospital				2.35	2.11	1.16
Steward St. Elizabeth's Medical Center				1.77	1.50	2.03
Sturdy Memorial Hospital				2.34	2.23	1.85
Tufts Medical Center				4.04	3.45	2.31
UMass Memorial Medical Center				2.04	2.19	1.97
Winchester Hospital				3.58	1.94	1.43
Wing Memorial Hospital and Medical Centers				1.56	0.00	0.00

Data Source: Hospital Discharge Data

10/2010- 9/2011	10/2011- 9/2012	10/2012- 9/2013
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Most Recent State Average: 1.99

[illegible]

Outcome: Obstetric Trauma: Vaginal Delivery with Instrument				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 134.22						
Baystate Medical Center				190.48	155.34	84.03
Berkshire Medical Center				51.28	93.02	128.21
Beth Israel Deaconess Medical Center				117.02	158.88	161.29
Boston Medical Center				333.33	230.77	185.57
Brigham and Women's Hospital				102.86	85.77	107.42
Cambridge Health Alliance				200.00	178.57	140.00
Cape Cod Hospital					121.21	
Emerson Hospital				50.00	94.34	32.26
Health Alliance Hospital						31.25
Heywood Hospital					30.30	140.00
Lawrence General Hospital				157.89	191.49	216.22
Lowell General Hospital				125.00	140.85	230.77
Massachusetts General Hospital				294.96	227.27	131.03
Mercy Medical Center					218.75	325.00
MetroWest Medical Center				66.67		
Milford Regional Medical Center				152.54	86.21	187.50
Mount Auburn Hospital				158.62	133.33	118.92
Newton-Wellesley Hospital				147.37	128.34	168.60
North Adams Regional Hospital				62.50		
North Shore Medical Center				60.61	67.80	89.29
Northeast Hospital				169.81	100.00	169.81
Saint Vincent Hospital				103.45	71.43	117.65
Signature Healthcare Brockton Hospital						200.00
South Shore Hospital				130.43	110.24	126.32
Southcoast Hospitals Group				123.89	149.25	152.94
Steward Good Samaritan Medical Center				119.40	103.45	84.75
Steward Norwood Hospital				102.04		
Steward St. Elizabeth's Medical Center				0.00	196.08	61.22
Sturdy Memorial Hospital				73.53	156.25	40.00
Tufts Medical Center				188.41	181.82	120.69
UMass Memorial Medical Center				142.29	156.93	178.83
Winchester Hospital				116.67	87.72	131.15

Outcome: Obstetric Trauma: Vaginal Delivery without Instrument				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 18.76						
Anna Jaques Hospital				23.88	24.02	18.32
Baystate Franklin Medical Center				25.86	27.93	3.01
Baystate Medical Center				17.91	24.52	7.84
Berkshire Medical Center				13.89	15.18	0.00
Beth Israel Deaconess Medical Center				29.54	34.22	17.44
Boston Medical Center				32.76	36.52	29.75
Brigham and Women's Hospital				13.70	14.60	15.21
Cambridge Health Alliance				23.11	20.95	26.57
Cape Cod Hospital				15.33	19.53	15.97
Cooley Dickinson Hospital				17.36	22.93	5.14
Emerson Hospital				5.93	16.47	4.15
Fairview Hospital				28.30	11.24	19.05
Falmouth Hospital				29.90	15.87	11.58
Hallmark Health				42.65	33.44	30.77
Harrington Memorial Hospital				60.30	59.46	36.46
Health Alliance Hospital				18.40	23.22	20.23
Heywood Hospital				13.38	16.00	9.12
Holyoke Medical Center				17.91	22.51	12.66
Jordan Hospital				5.57	15.72	16.99
Lawrence General Hospital				33.93	39.87	34.06
Lowell General Hospital				16.68	23.81	24.98
Martha's Vineyard Hospital				27.03	40.00	63.83
Massachusetts General Hospital				24.66	21.46	17.63
Mercy Medical Center				21.67	27.03	27.25
MetroWest Medical Center				25.73	25.69	24.62
Milford Regional Medical Center				22.81	21.03	27.83
Morton Hospital and Medical Center				38.67	22.39	16.26
Mount Auburn Hospital				26.16	20.13	18.51
Nantucket Cottage Hospital				26.67	0.00	22.73
Newton-Wellesley Hospital				26.89	30.34	28.47
North Adams Regional Hospital				23.67	51.28	42.55
North Shore Medical Center				31.42	23.92	15.33
Northeast Hospital				13.01	17.14	10.18
Saint Vincent Hospital				20.39	17.73	24.96
Signature Healthcare Brockton Hospital				17.08	33.28	13.07
South Shore Hospital				24.47	21.73	14.81
Southcoast Hospitals Group				15.27	19.28	18.94
Steward Good Samaritan Medical Center				46.03	40.87	16.29
Steward Holy Family Hospital				24.13	45.26	22.77
Steward Norwood Hospital				25.27	3.38	11.07
Steward St. Elizabeth's Medical Center				8.31	9.38	5.43
Sturdy Memorial Hospital				17.33	7.09	17.99
Tufts Medical Center				16.01	12.60	13.42
UMass Memorial Medical Center				21.67	17.76	24.00
Winchester Hospital				25.89	21.04	21.15

Outcome: PSI 90 Patient Safety for Selected Indicators				Lower is better		
Data Source: Hospital Discharge Data				10/2010-9/2011	10/2011-9/2012	10/2012-9/2013
Most Recent State Average: 0.74						
Anna Jaques Hospital				0.84	0.89	0.88
Athol Memorial Hospital				0.92	0.94	0.93
Baystate Franklin Medical Center				0.72	0.71	0.64
Baystate Mary Lane Hospital				0.78	0.87	0.92
Baystate Medical Center				0.47	0.55	0.71
Berkshire Medical Center				0.73	0.69	0.51
Beth Israel Deaconess Hospital - Milton				0.85	0.80	0.79
Beth Israel Deaconess Hospital - Needham				0.77	0.81	0.85
Beth Israel Deaconess Medical Center				1.35	1.21	0.73
Boston Children's Hospital				1.08	1.11	0.96
Boston Medical Center				1.41	1.50	1.35
Brigham and Women's Faulkner Hospital				0.93	0.68	0.56
Brigham and Women's Hospital				1.15	0.91	0.84
Cambridge Health Alliance				0.79	0.92	0.81
Cape Cod Hospital				0.75	0.70	0.44
Clinton Hospital				0.93	1.03	0.95
Cooley Dickinson Hospital				0.71	0.74	0.86
Dana-Farber Cancer Institute				0.96	0.94	0.90
Emerson Hospital				0.84	0.77	0.78
Fairview Hospital				0.90	0.91	0.86
Falmouth Hospital				1.33	0.66	1.05
Hallmark Health				0.77	1.21	0.99
Harrington Memorial Hospital				0.78	0.93	0.78
Health Alliance Hospital				0.58	0.77	0.73
Heywood Hospital				0.80	0.94	0.87
Holyoke Medical Center				0.89	1.38	0.94
Jordan Hospital				0.81	1.01	1.03
Lahey Clinic				1.12	1.11	0.94
Lawrence General Hospital				0.76	0.69	0.92
Lowell General Hospital				0.73	0.54	0.64
Marlborough Hospital				0.85	0.76	0.72
Martha's Vineyard Hospital				0.88	0.91	0.99
Massachusetts Eye and Ear Infirmary				0.92	0.82	0.90
Massachusetts General Hospital				1.02	0.89	0.59
Mercy Medical Center				0.75	0.90	0.62
Merrimack Valley Hospital				0.85	0.87	0.75
MetroWest Medical Center				0.72	0.59	0.57
Milford Regional Medical Center				0.73	0.87	0.92
Morton Hospital and Medical Center				0.74	0.88	0.75
Mount Auburn Hospital				1.04	0.98	1.24
Nantucket Cottage Hospital				0.96	0.98	0.97
Nashoba Valley Medical Center				0.85	0.77	0.91
New England Baptist Hospital				0.59	0.71	0.92
Newton-Wellesley Hospital				0.81	0.80	0.68
Noble Hospital				1.04	0.83	1.02
North Adams Regional Hospital				0.84	1.11	0.77
North Shore Medical Center				0.99	1.12	0.94
Northeast Hospital				0.87	0.82	0.60
Quincy Medical Center				0.70	0.78	0.73
Saint Anne's Hospital				0.60	0.77	0.76
Saint Vincent Hospital				1.04	0.92	0.71
Saints Medical Center				1.03	1.07	
Shriner's Hospital for Children - Boston					0.99	0.99
Shriner's Hospital for Children - Springfield					1.00	0.99
Signature Healthcare Brockton Hospital				0.87	0.88	0.75
South Shore Hospital				0.64	0.67	0.69
Southcoast Hospitals Group				0.70	0.61	0.67
Steward Carney Hospital				1.15	1.39	0.90
Steward Good Samaritan Medical Center				0.71	0.72	0.59
Steward Holy Family Hospital				0.72	0.81	0.76
Steward Norwood Hospital				0.87	0.91	0.64
Steward St. Elizabeth's Medical Center				0.83	0.73	0.75
Sturdy Memorial Hospital				1.05	0.86	1.02
Tufts Medical Center				1.46	1.37	1.12
UMass Memorial Medical Center				0.96	0.93	1.00
Winchester Hospital				1.12	0.88	0.77
Wing Memorial Hospital and Medical Centers				0.86	0.72	0.79

Patient Engagement and Experience: Patients who reported that their room and bathroom were "Always" clean				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 72%					-
Anna Jaques Hospital				73%	72%
Athol Memorial Hospital				83%	82%
Baystate Franklin Medical Center				65%	66%
Baystate Mary Lane Hospital				80%	73%
Baystate Medical Center				65%	67%
Berkshire Medical Center				76%	72%
Beth Israel Deaconess Hospital - Milton				72%	71%
Beth Israel Deaconess Hospital - Needham				77%	72%
Beth Israel Deaconess Medical Center				71%	69%
Boston Medical Center				67%	68%
Brigham and Women's Faulkner Hospital				77%	73%
Brigham and Women's Hospital				73%	66%
Cambridge Health Alliance				70%	71%
Cape Cod Hospital				77%	77%
Clinton Hospital				91%	84%
Cooley Dickinson Hospital				76%	77%
Emerson Hospital				74%	69%
Fairview Hospital				87%	85%
Falmouth Hospital				75%	73%
Hallmark Health				69%	70%
Harrington Memorial Hospital				80%	83%
Health Alliance Hospital				67%	73%
Heywood Hospital				74%	77%
Holyoke Medical Center				75%	77%
Jordan Hospital				63%	60%
Lahey Clinic				67%	66%
Lawrence General Hospital				68%	70%
Lowell General Hospital				69%	72%
Marlborough Hospital				66%	68%
Martha's Vineyard Hospital				86%	77%
Massachusetts Eye and Ear Infirmary				68%	65%
Massachusetts General Hospital				71%	73%
Mercy Medical Center				66%	69%
Merrimack Valley Hospital				70%	73%
MetroWest Medical Center				71%	70%
Milford Regional Medical Center				72%	71%
Morton Hospital and Medical Center				69%	66%
Mount Auburn Hospital				75%	75%
Nantucket Cottage Hospital				81%	68%
Nashoba Valley Medical Center				78%	77%
New England Baptist Hospital				78%	80%
Newton-Wellesley Hospital				78%	78%
Noble Hospital				79%	76%
North Adams Regional Hospital				76%	77%
North Shore Medical Center				65%	68%
Northeast Hospital				70%	71%
Quincy Medical Center				66%	68%
Saint Anne's Hospital				73%	74%
Saint Vincent Hospital				72%	71%
Saints Medical Center				72%	75%
Signature Healthcare Brockton Hospital				61%	59%
South Shore Hospital				69%	70%
Southcoast Hospitals Group				71%	72%
Steward Carney Hospital				71%	72%
Steward Good Samaritan Medical Center				67%	60%
Steward Holy Family Hospital				69%	66%
Steward Norwood Hospital				76%	71%
Steward St. Elizabeth's Medical Center				69%	66%
Sturdy Memorial Hospital				78%	76%
Tufts Medical Center				70%	71%
UMass Memorial Medical Center				61%	64%
Winchester Hospital				71%	71%
Wing Memorial Hospital and Medical Centers				80%	78%

Patient Engagement and Experience: Patients who reported that their nurses "Always" communicated well				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 79%					-
Anna Jaques Hospital		82%	81%		
Athol Memorial Hospital		82%	82%		
Baystate Franklin Medical Center		78%	78%		
Baystate Mary Lane Hospital		83%	82%		
Baystate Medical Center		77%	76%		
Berkshire Medical Center		79%	81%		
Beth Israel Deaconess Hospital - Milton		82%	85%		
Beth Israel Deaconess Hospital - Needham		78%	78%		
Beth Israel Deaconess Medical Center		79%	80%		
Boston Medical Center		71%	69%		
Brigham and Women's Faulkner Hospital		84%	79%		
Brigham and Women's Hospital		80%	82%		
Cambridge Health Alliance		75%	75%		
Cape Cod Hospital		79%	79%		
Clinton Hospital		90%	86%		
Cooley Dickinson Hospital		77%	77%		
Emerson Hospital		80%	80%		
Fairview Hospital		90%	91%		
Falmouth Hospital		79%	79%		
Hallmark Health		80%	82%		
Harrington Memorial Hospital		77%	82%		
Health Alliance Hospital		78%	78%		
Heywood Hospital		78%	81%		
Holyoke Medical Center		78%	79%		
Jordan Hospital		74%	74%		
Lahey Clinic		78%	80%		
Lawrence General Hospital		78%	81%		
Lowell General Hospital		78%	82%		
Marlborough Hospital		78%	74%		
Martha's Vineyard Hospital		83%	84%		
Massachusetts Eye and Ear Infirmary		75%	71%		
Massachusetts General Hospital		80%	81%		
Mercy Medical Center		71%	75%		
Merrimack Valley Hospital		77%	73%		
MetroWest Medical Center		80%	79%		
Milford Regional Medical Center		81%	83%		
Morton Hospital and Medical Center		74%	72%		
Mount Auburn Hospital		80%	81%		
Nantucket Cottage Hospital		88%	88%		
Nashoba Valley Medical Center		76%	77%		
New England Baptist Hospital		85%	85%		
Newton-Wellesley Hospital		80%	81%		
Noble Hospital		81%	78%		
North Adams Regional Hospital		82%	83%		
North Shore Medical Center		75%	77%		
Northeast Hospital		79%	80%		
Quincy Medical Center		76%	76%		
Saint Anne's Hospital		81%	79%		
Saint Vincent Hospital		77%	77%		
Saints Medical Center		77%	79%		
Signature Healthcare Brockton Hospital		79%	79%		
South Shore Hospital		80%	80%		
Southcoast Hospitals Group		77%	78%		
Steward Carney Hospital		79%	75%		
Steward Good Samaritan Medical Center		75%	75%		
Steward Holy Family Hospital		80%	77%		
Steward Norwood Hospital		80%	76%		
Steward St. Elizabeth's Medical Center		79%	75%		
Sturdy Memorial Hospital		78%	80%		
Tufts Medical Center		78%	81%		
UMass Memorial Medical Center		72%	74%		
Winchester Hospital		81%	84%		
Wing Memorial Hospital and Medical Centers		81%	81%		

Patient Engagement and Experience: Patients who reported that their doctors "Always" communicated well				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 80%					-
Anna Jaques Hospital				80%	80%
Athol Memorial Hospital				79%	77%
Baystate Franklin Medical Center				77%	78%
Baystate Mary Lane Hospital				82%	81%
Baystate Medical Center				80%	80%
Berkshire Medical Center				74%	78%
Beth Israel Deaconess Hospital - Milton				83%	85%
Beth Israel Deaconess Hospital - Needham				79%	83%
Beth Israel Deaconess Medical Center				80%	81%
Boston Medical Center				79%	76%
Brigham and Women's Faulkner Hospital				86%	84%
Brigham and Women's Hospital				82%	84%
Cambridge Health Alliance				79%	79%
Cape Cod Hospital				81%	81%
Clinton Hospital				85%	83%
Cooley Dickinson Hospital				80%	78%
Emerson Hospital				79%	81%
Fairview Hospital				86%	87%
Falmouth Hospital				81%	81%
Hallmark Health				81%	82%
Harrington Memorial Hospital				81%	82%
Health Alliance Hospital				81%	80%
Heywood Hospital				78%	82%
Holyoke Medical Center				79%	76%
Jordan Hospital				79%	79%
Lahey Clinic				80%	80%
Lawrence General Hospital				79%	79%
Lowell General Hospital				77%	80%
Marlborough Hospital				79%	75%
Martha's Vineyard Hospital				85%	81%
Massachusetts Eye and Ear Infirmary				81%	82%
Massachusetts General Hospital				81%	81%
Mercy Medical Center				75%	77%
Merrimack Valley Hospital				77%	76%
MetroWest Medical Center				80%	80%
Milford Regional Medical Center				81%	81%
Morton Hospital and Medical Center				77%	74%
Mount Auburn Hospital				81%	83%
Nantucket Cottage Hospital				93%	86%
Nashoba Valley Medical Center				78%	77%
New England Baptist Hospital				83%	84%
Newton-Wellesley Hospital				81%	82%
Noble Hospital				79%	81%
North Adams Regional Hospital				80%	81%
North Shore Medical Center				77%	78%
Northeast Hospital				77%	78%
Quincy Medical Center				76%	74%
Saint Anne's Hospital				79%	79%
Saint Vincent Hospital				79%	79%
Saints Medical Center				79%	79%
Signature Healthcare Brockton Hospital				77%	77%
South Shore Hospital				80%	82%
Southcoast Hospitals Group				78%	79%
Steward Carney Hospital				83%	79%
Steward Good Samaritan Medical Center				77%	75%
Steward Holy Family Hospital				81%	77%
Steward Norwood Hospital				78%	77%
Steward St. Elizabeth's Medical Center				80%	80%
Sturdy Memorial Hospital				78%	80%
Tufts Medical Center				80%	81%
UMass Memorial Medical Center				77%	77%
Winchester Hospital				82%	82%
Wing Memorial Hospital and Medical Centers				83%	85%

Patient Engagement and Experience: Patients who reported that they "Always" received help as soon as they wanted				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 66%					-
Anna Jaques Hospital				67%	71%
Athol Memorial Hospital				73%	73%
Baystate Franklin Medical Center				65%	67%
Baystate Mary Lane Hospital				72%	70%
Baystate Medical Center				56%	61%
Berkshire Medical Center				64%	62%
Beth Israel Deaconess Hospital - Milton				68%	68%
Beth Israel Deaconess Hospital - Needham				62%	63%
Beth Israel Deaconess Medical Center				62%	62%
Boston Medical Center				58%	56%
Brigham and Women's Faulkner Hospital				75%	75%
Brigham and Women's Hospital				67%	68%
Cambridge Health Alliance				61%	61%
Cape Cod Hospital				65%	63%
Clinton Hospital				83%	79%
Cooley Dickinson Hospital				63%	65%
Emerson Hospital				66%	66%
Fairview Hospital				82%	85%
Falmouth Hospital				65%	61%
Hallmark Health				66%	70%
Harrington Memorial Hospital				72%	73%
Health Alliance Hospital				60%	63%
Heywood Hospital				63%	65%
Holyoke Medical Center				62%	63%
Jordan Hospital				60%	62%
Lahey Clinic				61%	64%
Lawrence General Hospital				65%	64%
Lowell General Hospital				61%	67%
Marlborough Hospital				61%	60%
Martha's Vineyard Hospital				76%	77%
Massachusetts Eye and Ear Infirmary				63%	58%
Massachusetts General Hospital				64%	64%
Mercy Medical Center				54%	58%
Merrimack Valley Hospital				63%	59%
MetroWest Medical Center				68%	67%
Milford Regional Medical Center				66%	69%
Morton Hospital and Medical Center				61%	60%
Mount Auburn Hospital				69%	71%
Nantucket Cottage Hospital				88%	79%
Nashoba Valley Medical Center				58%	64%
New England Baptist Hospital				70%	71%
Newton-Wellesley Hospital				64%	67%
Noble Hospital				70%	71%
North Adams Regional Hospital				69%	71%
North Shore Medical Center				64%	65%
Northeast Hospital				62%	66%
Quincy Medical Center				59%	61%
Saint Anne's Hospital				66%	65%
Saint Vincent Hospital				62%	63%
Saints Medical Center				65%	66%
Signature Healthcare Brockton Hospital				63%	66%
South Shore Hospital				67%	70%
Southcoast Hospitals Group				60%	62%
Steward Carney Hospital				65%	62%
Steward Good Samaritan Medical Center				56%	55%
Steward Holy Family Hospital				64%	62%
Steward Norwood Hospital				65%	56%
Steward St. Elizabeth's Medical Center				64%	59%
Sturdy Memorial Hospital				64%	62%
Tufts Medical Center				63%	65%
UMass Memorial Medical Center				53%	54%
Winchester Hospital				70%	72%
Wing Memorial Hospital and Medical Centers				69%	67%

Patient Engagement and Experience: Patients who reported that their pain was "Always" well controlled				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 70%					-
Anna Jaques Hospital				74%	73%
Athol Memorial Hospital				70%	69%
Baystate Franklin Medical Center				69%	68%
Baystate Mary Lane Hospital				77%	71%
Baystate Medical Center				71%	69%
Berkshire Medical Center				72%	73%
Beth Israel Deaconess Hospital - Milton				71%	71%
Beth Israel Deaconess Hospital - Needham				66%	66%
Beth Israel Deaconess Medical Center				70%	69%
Boston Medical Center				66%	61%
Brigham and Women's Faulkner Hospital				77%	73%
Brigham and Women's Hospital				73%	72%
Cambridge Health Alliance				67%	68%
Cape Cod Hospital				72%	71%
Clinton Hospital				84%	77%
Cooley Dickinson Hospital				67%	70%
Emerson Hospital				75%	73%
Fairview Hospital				78%	82%
Falmouth Hospital				74%	72%
Hallmark Health				72%	74%
Harrington Memorial Hospital				75%	72%
Health Alliance Hospital				71%	70%
Heywood Hospital				74%	71%
Holyoke Medical Center				70%	66%
Jordan Hospital				71%	68%
Lahey Clinic				72%	73%
Lawrence General Hospital				70%	72%
Lowell General Hospital				68%	74%
Marlborough Hospital				71%	65%
Martha's Vineyard Hospital				75%	78%
Massachusetts Eye and Ear Infirmary				73%	69%
Massachusetts General Hospital				71%	71%
Mercy Medical Center				63%	66%
Merrimack Valley Hospital				73%	63%
MetroWest Medical Center				72%	71%
Milford Regional Medical Center				71%	73%
Morton Hospital and Medical Center				70%	69%
Mount Auburn Hospital				73%	73%
Nantucket Cottage Hospital				81%	75%
Nashoba Valley Medical Center				72%	69%
New England Baptist Hospital				77%	74%
Newton-Wellesley Hospital				74%	73%
Noble Hospital				71%	68%
North Adams Regional Hospital				73%	73%
North Shore Medical Center				68%	69%
Northeast Hospital				69%	71%
Quincy Medical Center				69%	67%
Saint Anne's Hospital				71%	71%
Saint Vincent Hospital				67%	69%
Saints Medical Center				71%	70%
Signature Healthcare Brockton Hospital				71%	72%
South Shore Hospital				70%	74%
Southcoast Hospitals Group				71%	71%
Steward Carney Hospital				71%	65%
Steward Good Samaritan Medical Center				67%	66%
Steward Holy Family Hospital				69%	67%
Steward Norwood Hospital				70%	68%
Steward St. Elizabeth's Medical Center				75%	67%
Sturdy Memorial Hospital				71%	70%
Tufts Medical Center				68%	70%
UMass Memorial Medical Center				64%	66%
Winchester Hospital				71%	71%
Wing Memorial Hospital and Medical Centers				70%	70%






















































Patient Engagement and Experience: Patients who reported that staff "Always" explained about medicines before giving it to them					Higher is better	
Data Source: CMS Hospital Compare					7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 64%						-
Anna Jaques Hospital					67%	63%
Athol Memorial Hospital					58%	68%
Baystate Franklin Medical Center					62%	57%
Baystate Mary Lane Hospital					72%	69%
Baystate Medical Center					62%	61%
Berkshire Medical Center					63%	64%
Beth Israel Deaconess Hospital - Milton					65%	68%
Beth Israel Deaconess Hospital - Needham					60%	61%
Beth Israel Deaconess Medical Center					65%	66%
Boston Medical Center					63%	65%
Brigham and Women's Faulkner Hospital					66%	69%
Brigham and Women's Hospital					64%	69%
Cambridge Health Alliance					61%	60%
Cape Cod Hospital					62%	63%
Clinton Hospital					75%	75%
Cooley Dickinson Hospital					64%	71%
Emerson Hospital					65%	63%
Fairview Hospital					76%	76%
Falmouth Hospital					60%	60%
Hallmark Health					63%	65%
Harrington Memorial Hospital					61%	69%
Health Alliance Hospital					66%	60%
Heywood Hospital					62%	66%
Holyoke Medical Center					67%	65%
Jordan Hospital					60%	63%
Lahey Clinic					63%	64%
Lawrence General Hospital					65%	62%
Lowell General Hospital					65%	64%
Marlborough Hospital					65%	59%
Martha's Vineyard Hospital					66%	70%
Massachusetts Eye and Ear Infirmary					56%	57%
Massachusetts General Hospital					64%	65%
Mercy Medical Center					57%	55%
Merrimack Valley Hospital					59%	57%
MetroWest Medical Center					66%	62%
Milford Regional Medical Center					67%	67%
Morton Hospital and Medical Center					61%	57%
Mount Auburn Hospital					65%	65%
Nantucket Cottage Hospital					70%	69%
Nashoba Valley Medical Center					63%	60%
New England Baptist Hospital					67%	66%
Newton-Wellesley Hospital					66%	65%
Noble Hospital					65%	63%
North Adams Regional Hospital					68%	66%
North Shore Medical Center					58%	60%
Northeast Hospital					62%	63%
Quincy Medical Center					61%	58%
Saint Anne's Hospital					63%	61%
Saint Vincent Hospital					62%	62%
Saints Medical Center					62%	63%
Signature Healthcare Brockton Hospital					64%	65%
South Shore Hospital					65%	64%
Southcoast Hospitals Group					61%	61%
Steward Carney Hospital					67%	61%
Steward Good Samaritan Medical Center					57%	58%
Steward Holy Family Hospital					62%	61%
Steward Norwood Hospital					60%	62%
Steward St. Elizabeth's Medical Center					66%	63%
Sturdy Memorial Hospital					62%	63%
Tufts Medical Center					63%	65%
UMass Memorial Medical Center					57%	58%
Winchester Hospital					66%	65%
Wing Memorial Hospital and Medical Centers					62%	64%

Patient Engagement and Experience: Patients who reported that YES, they were given information about what to do during their recovery at home					Higher is better
Data Source: CMS Hospital Compare					
Most Recent State Average: 87%					
			7/2011-6/2012	4/2012-3/2013	-
Anna Jaques Hospital			88%	87%	
Athol Memorial Hospital			87%	90%	
Baystate Franklin Medical Center			88%	86%	
Baystate Mary Lane Hospital			95%	91%	
Baystate Medical Center			90%	88%	
Berkshire Medical Center			91%	88%	
Beth Israel Deaconess Hospital - Milton			85%	88%	
Beth Israel Deaconess Hospital - Needham			83%	84%	
Beth Israel Deaconess Medical Center			88%	88%	
Boston Medical Center			84%	84%	
Brigham and Women's Faulkner Hospital			91%	89%	
Brigham and Women's Hospital			87%	90%	
Cambridge Health Alliance			85%	86%	
Cape Cod Hospital			83%	84%	
Clinton Hospital			90%	85%	
Cooley Dickinson Hospital			85%	82%	
Emerson Hospital			85%	85%	
Fairview Hospital			89%	91%	
Falmouth Hospital			87%	87%	
Hallmark Health			86%	89%	
Harrington Memorial Hospital			83%	85%	
Health Alliance Hospital			87%	85%	
Heywood Hospital			85%	86%	
Holyoke Medical Center			88%	87%	
Jordan Hospital			85%	88%	
Lahey Clinic			89%	86%	
Lawrence General Hospital			85%	85%	
Lowell General Hospital			85%	85%	
Marlborough Hospital			82%	85%	
Martha's Vineyard Hospital			89%	89%	
Massachusetts Eye and Ear Infirmary			84%	84%	
Massachusetts General Hospital			89%	90%	
Mercy Medical Center			85%	84%	
Merrimack Valley Hospital			84%	87%	
MetroWest Medical Center			86%	87%	
Milford Regional Medical Center			90%	89%	
Morton Hospital and Medical Center			85%	81%	
Mount Auburn Hospital			86%	88%	
Nantucket Cottage Hospital			83%	82%	
Nashoba Valley Medical Center			85%	83%	
New England Baptist Hospital			91%	94%	
Newton-Wellesley Hospital			89%	88%	
Noble Hospital			88%	88%	
North Adams Regional Hospital			91%	91%	
North Shore Medical Center			84%	86%	
Northeast Hospital			85%	88%	
Quincy Medical Center			80%	83%	
Saint Anne's Hospital			90%	89%	
Saint Vincent Hospital			88%	89%	
Saints Medical Center			85%	86%	
Signature Healthcare Brockton Hospital			87%	85%	
South Shore Hospital			90%	90%	
Southcoast Hospitals Group			86%	88%	
Steward Carney Hospital			85%	86%	
Steward Good Samaritan Medical Center			84%	84%	
Steward Holy Family Hospital			86%	86%	
Steward Norwood Hospital			85%	87%	
Steward St. Elizabeth's Medical Center			87%	87%	
Sturdy Memorial Hospital			88%	87%	
Tufts Medical Center			87%	90%	
UMass Memorial Medical Center			88%	88%	
Winchester Hospital			86%	86%	
Wing Memorial Hospital and Medical Centers			87%	88%	


























Patient Engagement and Experience: Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)					Higher is better
Data Source: CMS Hospital Compare					
Most Recent State Average: 69%					
			7/2011-6/2012	4/2012-3/2013	-
Anna Jaques Hospital			69%	68%	
Athol Memorial Hospital			69%	70%	
Baystate Franklin Medical Center			65%	64%	
Baystate Mary Lane Hospital			73%	73%	
Baystate Medical Center			68%	68%	
Berkshire Medical Center			67%	66%	
Beth Israel Deaconess Hospital - Milton			67%	71%	
Beth Israel Deaconess Hospital - Needham			73%	68%	
Beth Israel Deaconess Medical Center			75%	75%	
Boston Medical Center			67%	65%	
Brigham and Women's Faulkner Hospital			73%	73%	
Brigham and Women's Hospital			81%	82%	
Cambridge Health Alliance			63%	62%	
Cape Cod Hospital			77%	75%	
Clinton Hospital			82%	80%	
Cooley Dickinson Hospital			71%	75%	
Emerson Hospital			73%	72%	
Fairview Hospital			84%	86%	
Falmouth Hospital			73%	70%	
Hallmark Health			67%	69%	
Harrington Memorial Hospital			67%	74%	
Health Alliance Hospital			59%	65%	
Heywood Hospital			68%	72%	
Holyoke Medical Center			69%	65%	
Jordan Hospital			62%	59%	
Lahey Clinic			73%	79%	
Lawrence General Hospital			64%	65%	
Lowell General Hospital			63%	69%	
Marlborough Hospital			60%	59%	
Martha's Vineyard Hospital			79%	81%	
Massachusetts Eye and Ear Infirmary			73%	69%	
Massachusetts General Hospital			80%	81%	
Mercy Medical Center			64%	63%	
Merrimack Valley Hospital			62%	58%	
MetroWest Medical Center			67%	70%	
Milford Regional Medical Center			71%	75%	
Morton Hospital and Medical Center			51%	54%	
Mount Auburn Hospital			75%	79%	
Nantucket Cottage Hospital			78%	79%	
Nashoba Valley Medical Center			59%	59%	
New England Baptist Hospital			85%	85%	
Newton-Wellesley Hospital			77%	77%	
Noble Hospital			68%	69%	
North Adams Regional Hospital			65%	65%	
North Shore Medical Center			64%	68%	
Northeast Hospital			66%	71%	
Quincy Medical Center			54%	54%	
Saint Anne's Hospital			65%	65%	
Saint Vincent Hospital			70%	71%	
Saints Medical Center			64%	65%	
Signature Healthcare Brockton Hospital			65%	60%	
South Shore Hospital			70%	71%	
Southcoast Hospitals Group			61%	61%	
Steward Carney Hospital			62%	57%	
Steward Good Samaritan Medical Center			61%	57%	
Steward Holy Family Hospital			65%	64%	
Steward Norwood Hospital			63%	56%	
Steward St. Elizabeth's Medical Center			69%	64%	
Sturdy Memorial Hospital			69%	70%	
Tufts Medical Center			70%	73%	
UMass Memorial Medical Center			64%	65%	
Winchester Hospital			75%	77%	
Wing Memorial Hospital and Medical Centers			74%	73%	

Patient Engagement and Experience: Patients who reported that the area around their room was "Always" quiet at night				Higher is better
Data Source: CMS Hospital Compare				
Most Recent State Average: 52%				
		7/2011-6/2012	4/2012-3/2013	-
Anna Jaques Hospital		52%	51%	
Athol Memorial Hospital		68%	68%	
Baystate Franklin Medical Center		53%	51%	
Baystate Mary Lane Hospital		62%	63%	
Baystate Medical Center		44%	49%	
Berkshire Medical Center		51%	49%	
Beth Israel Deaconess Hospital - Milton		55%	57%	
Beth Israel Deaconess Hospital - Needham		48%	54%	
Beth Israel Deaconess Medical Center		51%	50%	
Boston Medical Center		48%	45%	
Brigham and Women's Faulkner Hospital		55%	60%	
Brigham and Women's Hospital		56%	55%	
Cambridge Health Alliance		58%	56%	
Cape Cod Hospital		49%	51%	
Clinton Hospital		68%	64%	
Cooley Dickinson Hospital		54%	57%	
Emerson Hospital		52%	56%	
Fairview Hospital		63%	60%	
Falmouth Hospital		46%	47%	
Hallmark Health		48%	52%	
Harrington Memorial Hospital		56%	55%	
Health Alliance Hospital		56%	52%	
Heywood Hospital		55%	56%	
Holyoke Medical Center		54%	54%	
Jordan Hospital		49%	46%	
Lahey Clinic		48%	44%	
Lawrence General Hospital		53%	52%	
Lowell General Hospital		50%	58%	
Marlborough Hospital		39%	41%	
Martha's Vineyard Hospital		71%	67%	
Massachusetts Eye and Ear Infirmary		48%	40%	
Massachusetts General Hospital		49%	52%	
Mercy Medical Center		39%	42%	
Merrimack Valley Hospital		51%	46%	
MetroWest Medical Center		56%	53%	
Milford Regional Medical Center		51%	51%	
Morton Hospital and Medical Center		48%	50%	
Mount Auburn Hospital		54%	62%	
Nantucket Cottage Hospital		67%	64%	
Nashoba Valley Medical Center		55%	53%	
New England Baptist Hospital		53%	52%	
Newton-Wellesley Hospital		54%	57%	
Noble Hospital		51%	49%	
North Adams Regional Hospital		50%	55%	
North Shore Medical Center		49%	50%	
Northeast Hospital		46%	50%	
Quincy Medical Center		47%	47%	
Saint Anne's Hospital		53%	48%	
Saint Vincent Hospital		48%	47%	
Saints Medical Center		58%	56%	
Signature Healthcare Brockton Hospital		48%	43%	
South Shore Hospital		48%	50%	
Southcoast Hospitals Group		49%	46%	
Steward Carney Hospital		55%	54%	
Steward Good Samaritan Medical Center		47%	45%	
Steward Holy Family Hospital		51%	50%	
Steward Norwood Hospital		42%	42%	
Steward St. Elizabeth's Medical Center		49%	48%	
Sturdy Memorial Hospital		46%	52%	
Tufts Medical Center		56%	53%	
UMass Memorial Medical Center		43%	45%	
Winchester Hospital		48%	52%	
Wing Memorial Hospital and Medical Centers		57%	55%	

Patient Engagement and Experience: Patients who reported YES, they would definitely recommend the hospital				Higher is better	
Data Source: CMS Hospital Compare				7/2011-6/2012	4/2012-3/2013
Most Recent State Average: 73%				-	-
Anna Jaques Hospital				73%	72%
Athol Memorial Hospital				69%	71%
Baystate Franklin Medical Center				69%	67%
Baystate Mary Lane Hospital				77%	73%
Baystate Medical Center				74%	75%
Berkshire Medical Center				67%	69%
Beth Israel Deaconess Hospital - Milton				72%	75%
Beth Israel Deaconess Hospital - Needham				75%	77%
Beth Israel Deaconess Medical Center				80%	80%
Boston Medical Center				72%	67%
Brigham and Women's Faulkner Hospital				81%	78%
Brigham and Women's Hospital				86%	87%
Cambridge Health Alliance				66%	62%
Cape Cod Hospital				81%	80%
Clinton Hospital				91%	85%
Cooley Dickinson Hospital				73%	76%
Emerson Hospital				79%	78%
Fairview Hospital				89%	91%
Falmouth Hospital				76%	76%
Hallmark Health				70%	70%
Harrington Memorial Hospital				72%	75%
Health Alliance Hospital				64%	66%
Heywood Hospital				74%	77%
Holyoke Medical Center				70%	71%
Jordan Hospital				66%	66%
Lahey Clinic				78%	82%
Lawrence General Hospital				70%	72%
Lowell General Hospital				74%	76%
Marlborough Hospital				66%	64%
Martha's Vineyard Hospital				79%	83%
Massachusetts Eye and Ear Infirmary				81%	78%
Massachusetts General Hospital				89%	89%
Mercy Medical Center				70%	69%
Merrimack Valley Hospital				64%	58%
MetroWest Medical Center				71%	73%
Milford Regional Medical Center				78%	82%
Morton Hospital and Medical Center				51%	50%
Mount Auburn Hospital				81%	84%
Nantucket Cottage Hospital				78%	81%
Nashoba Valley Medical Center				62%	60%
New England Baptist Hospital				91%	90%
Newton-Wellesley Hospital				79%	84%
Noble Hospital				70%	68%
North Adams Regional Hospital				66%	69%
North Shore Medical Center				72%	75%
Northeast Hospital				74%	75%
Quincy Medical Center				59%	65%
Saint Anne's Hospital				68%	66%
Saint Vincent Hospital				77%	78%
Saints Medical Center				68%	70%
Signature Healthcare Brockton Hospital				66%	65%
South Shore Hospital				74%	76%
Southcoast Hospitals Group				66%	65%
Steward Carney Hospital				63%	62%
Steward Good Samaritan Medical Center				63%	61%
Steward Holy Family Hospital				72%	70%
Steward Norwood Hospital				64%	61%
Steward St. Elizabeth's Medical Center				73%	70%
Sturdy Memorial Hospital				71%	72%
Tufts Medical Center				74%	78%
UMass Memorial Medical Center				72%	72%
Winchester Hospital				83%	82%
Wing Memorial Hospital and Medical Centers				77%	80%

Process: Statin Prescribed at Discharge			Higher is better	
Data Source: CMS Hospital Compare			4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 99%				-
Anna Jaques Hospital			93%	86%
Baystate Franklin Medical Center			95%	93%
Baystate Medical Center			99%	100%
Berkshire Medical Center			98%	100%
Beth Israel Deaconess Hospital - Milton			91%	94%
Beth Israel Deaconess Medical Center			99%	100%
Boston Medical Center			99%	99%
Brigham and Women's Faulkner Hospital				100%
Brigham and Women's Hospital			99%	100%
Cambridge Health Alliance			97%	96%
Cape Cod Hospital			98%	99%
Clinton Hospital			100%	
Cooley Dickinson Hospital			100%	96%
Emerson Hospital			74%	92%
Falmouth Hospital			95%	92%
Hallmark Health			98%	97%
Harrington Memorial Hospital			97%	81%
Health Alliance Hospital			76%	92%
Heywood Hospital			88%	91%
Holyoke Medical Center			78%	92%
Jordan Hospital			100%	96%
Lahey Clinic			99%	99%
Lawrence General Hospital			96%	96%
Lowell General Hospital			100%	100%
Marlborough Hospital			94%	100%
Massachusetts General Hospital			99%	99%
Mercy Medical Center			97%	100%
Merrimack Valley Hospital			96%	95%
MetroWest Medical Center			99%	99%
Milford Regional Medical Center			88%	98%
Morton Hospital and Medical Center			87%	89%
Mount Auburn Hospital			98%	100%
Newton-Wellesley Hospital			100%	100%
Noble Hospital			100%	
North Adams Regional Hospital				100%
North Shore Medical Center			99%	100%
Northeast Hospital			98%	99%
Quincy Medical Center			95%	96%
Saint Anne's Hospital			96%	100%
Saint Vincent Hospital			99%	100%
Saints Medical Center			100%	94%
Signature Healthcare Brockton Hospital			100%	100%
South Shore Hospital			99%	100%
Southcoast Hospitals Group			99%	99%
Steward Carney Hospital				100%
Steward Good Samaritan Medical Center			93%	95%
Steward Holy Family Hospital			97%	98%
Steward Norwood Hospital			97%	97%
Steward St. Elizabeth's Medical Center			100%	98%
Sturdy Memorial Hospital			100%	100%
Tufts Medical Center			100%	100%
UMass Memorial Medical Center			100%	100%
Winchester Hospital			87%	89%
Wing Memorial Hospital and Medical Centers			100%	100%

Process: Aspirin Prescribed at Discharge for AMI				Higher is better	
Data Source: CMS Hospital Compare					-
Most Recent State Average: 100%				4/2011-3/2012	4/2012-3/2013
Anna Jaques Hospital				100%	96%
Baystate Franklin Medical Center				100%	93%
Baystate Medical Center				100%	100%
Berkshire Medical Center				100%	100%
Beth Israel Deaconess Hospital - Milton				95%	100%
Beth Israel Deaconess Hospital - Needham				100%	
Beth Israel Deaconess Medical Center				100%	100%
Boston Medical Center				100%	100%
Brigham and Women's Faulkner Hospital					100%
Brigham and Women's Hospital				100%	100%
Cambridge Health Alliance				100%	95%
Cape Cod Hospital				100%	100%
Clinton Hospital				100%	
Cooley Dickinson Hospital				100%	100%
Emerson Hospital				100%	100%
Falmouth Hospital				100%	100%
Hallmark Health				98%	100%
Harrington Memorial Hospital				100%	94%
Health Alliance Hospital				100%	100%
Heywood Hospital				95%	95%
Holyoke Medical Center				86%	100%
Jordan Hospital				100%	98%
Lahey Clinic				100%	99%
Lawrence General Hospital				98%	98%
Lowell General Hospital				100%	100%
Marlborough Hospital				100%	100%
Massachusetts General Hospital				99%	99%
Mercy Medical Center				97%	100%
Merrimack Valley Hospital				97%	100%
MetroWest Medical Center				100%	100%
Milford Regional Medical Center				96%	96%
Morton Hospital and Medical Center				100%	92%
Mount Auburn Hospital				100%	100%
Newton-Wellesley Hospital				100%	100%
Noble Hospital				100%	
North Adams Regional Hospital					100%
North Shore Medical Center				100%	100%
Northeast Hospital				99%	100%
Quincy Medical Center				100%	100%
Saint Anne's Hospital				100%	93%
Saint Vincent Hospital				100%	100%
Saints Medical Center				99%	99%
Signature Healthcare Brockton Hospital				100%	100%
South Shore Hospital				100%	100%
Southcoast Hospitals Group				100%	100%
Steward Carney Hospital				100%	100%
Steward Good Samaritan Medical Center				99%	100%
Steward Holy Family Hospital				99%	100%
Steward Norwood Hospital				100%	100%
Steward St. Elizabeth's Medical Center				100%	100%
Sturdy Memorial Hospital				100%	100%
Tufts Medical Center				100%	100%
UMass Memorial Medical Center				100%	100%
Winchester Hospital				95%	97%
Wing Memorial Hospital and Medical Centers				100%	100%

Process: Primary Percutaneous Coronary Intervention (PCI) Received within 90 Minutes of Hospital Arrival				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 96%					-
Baystate Medical Center		97%	94%		
Beth Israel Deaconess Medical Center		100%	96%		
Boston Medical Center		94%	95%		
Brigham and Women's Hospital		88%	100%		
Cape Cod Hospital		95%	96%		
Hallmark Health		82%	95%		
Lahey Clinic		97%	99%		
Lawrence General Hospital		87%	93%		
Lowell General Hospital		98%	97%		
Massachusetts General Hospital		88%	95%		
MetroWest Medical Center		97%	100%		
Mount Auburn Hospital		94%	97%		
North Shore Medical Center		95%	94%		
Northeast Hospital		100%	98%		
Saint Vincent Hospital		98%	100%		
Saints Medical Center		100%	94%		
Signature Healthcare Brockton Hospital		98%	98%		
South Shore Hospital		95%	100%		
Southcoast Hospitals Group		97%	97%		
Steward Good Samaritan Medical Center		96%	94%		
Steward Holy Family Hospital		85%	89%		
Steward Norwood Hospital		92%	96%		
Steward St. Elizabeth's Medical Center		100%	94%		
Tufts Medical Center		95%	93%		
UMass Memorial Medical Center		97%	94%		

Process: Rate of Babies Electively Delivered Before Full-Term			Lower is better		
Data Source: Leapfrog			1/2011-6/2012	1/2012-6/2013	-
Anna Jaques Hospital			27%	3%	
Baystate Franklin Medical Center			3%	0%	
Baystate Medical Center			2%	3%	
Berkshire Medical Center			0%	0%	
Beth Israel Deaconess Medical Center			2%	3%	
Boston Medical Center			5%	1%	
Brigham and Women's Hospital			18%	2%	
Cambridge Health Alliance			1%	0%	
Cape Cod Hospital			3%	1%	
Cooley Dickinson Hospital			2%	0%	
Emerson Hospital			0%	0%	
Fairview Hospital				0%	
Falmouth Hospital			0%	1%	
Hallmark Health			0%	0%	
Harrington Memorial Hospital				0%	
Heywood Hospital			38%	1%	
Holyoke Medical Center			9%	0%	
Jordan Hospital			0%	0%	
Lawrence General Hospital			12%	5%	
Lowell General Hospital			5%	4%	
Massachusetts General Hospital			5%	0%	
Mercy Medical Center			12%	0%	
MetroWest Medical Center			5%	1%	
Milford Regional Medical Center				0%	
Morton Hospital and Medical Center			1%	2%	
Mount Auburn Hospital			1%	1%	
Nantucket Cottage Hospital			4%	0%	
Newton-Wellesley Hospital			0%	0%	
North Adams Regional Hospital			8%		
North Shore Medical Center			1%	0%	
Northeast Hospital			7%	3%	
Saint Vincent Hospital			2%	2%	
Signature Healthcare Brockton Hospital			1%	0%	
South Shore Hospital			14%	0%	
Steward Good Samaritan Medical Center			3%	0%	
Steward Holy Family Hospital			2%	1%	
Steward Norwood Hospital			3%	2%	
Steward St. Elizabeth's Medical Center			3%	1%	
Sturdy Memorial Hospital			4%	4%	
Tufts Medical Center			20%	2%	
UMass Memorial Medical Center				4%	
Winchester Hospital			1%	0%	

Process: Heart failure patients given discharge instructions				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 94%					-
Anna Jaques Hospital				97%	98%
Athol Memorial Hospital				100%	100%
Baystate Franklin Medical Center				96%	97%
Baystate Mary Lane Hospital				100%	98%
Baystate Medical Center				99%	98%
Berkshire Medical Center				100%	100%
Beth Israel Deaconess Hospital - Milton				100%	100%
Beth Israel Deaconess Hospital - Needham				96%	100%
Beth Israel Deaconess Medical Center				99%	100%
Boston Medical Center				99%	100%
Brigham and Women's Faulkner Hospital				100%	100%
Brigham and Women's Hospital				98%	100%
Cambridge Health Alliance				91%	77%
Cape Cod Hospital				91%	94%
Clinton Hospital				90%	62%
Cooley Dickinson Hospital				97%	94%
Emerson Hospital				75%	87%
Fairview Hospital				93%	88%
Falmouth Hospital				96%	99%
Hallmark Health				94%	84%
Harrington Memorial Hospital				91%	87%
Health Alliance Hospital				97%	90%
Heywood Hospital				80%	88%
Holyoke Medical Center				84%	95%
Jordan Hospital				93%	95%
Lahey Clinic				100%	99%
Lawrence General Hospital				67%	74%
Lowell General Hospital				94%	97%
Marlborough Hospital				89%	89%
Martha's Vineyard Hospital				55%	100%
Massachusetts General Hospital				89%	89%
Mercy Medical Center				91%	96%
Merrimack Valley Hospital				95%	79%
MetroWest Medical Center				92%	98%
Milford Regional Medical Center				95%	95%
Morton Hospital and Medical Center				95%	93%
Mount Auburn Hospital				97%	99%
Nashoba Valley Medical Center				71%	95%
New England Baptist Hospital				100%	100%
Newton-Wellesley Hospital				99%	99%
Noble Hospital				95%	100%
North Adams Regional Hospital				99%	100%
North Shore Medical Center				93%	94%
Northeast Hospital				94%	94%
Quincy Medical Center				99%	94%
Saint Anne's Hospital				96%	92%
Saint Vincent Hospital				97%	96%
Saints Medical Center				87%	86%
Signature Healthcare Brockton Hospital				96%	100%
South Shore Hospital				96%	97%
Southcoast Hospitals Group				93%	95%
Steward Carney Hospital				86%	93%
Steward Good Samaritan Medical Center				84%	89%
Steward Holy Family Hospital				97%	96%
Steward Norwood Hospital				77%	75%
Steward St. Elizabeth's Medical Center				100%	97%
Sturdy Memorial Hospital				100%	100%
Tufts Medical Center				99%	98%
UMass Memorial Medical Center				96%	88%
Winchester Hospital				85%	82%
Wing Memorial Hospital and Medical Centers				99%	100%

Process: Heart failure patients given an evaluation of left ventricular systolic (LVS) function				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 100%				-	-
Anna Jaques Hospital				100%	100%
Athol Memorial Hospital				89%	97%
Baystate Franklin Medical Center				100%	99%
Baystate Mary Lane Hospital				100%	98%
Baystate Medical Center				100%	100%
Berkshire Medical Center				100%	100%
Beth Israel Deaconess Hospital - Milton				99%	99%
Beth Israel Deaconess Hospital - Needham				100%	99%
Beth Israel Deaconess Medical Center				100%	99%
Boston Medical Center				100%	100%
Brigham and Women's Faulkner Hospital				100%	100%
Brigham and Women's Hospital				100%	100%
Cambridge Health Alliance				99%	99%
Cape Cod Hospital				100%	98%
Clinton Hospital				98%	100%
Cooley Dickinson Hospital				99%	100%
Emerson Hospital				99%	99%
Fairview Hospital				100%	100%
Falmouth Hospital				100%	100%
Hallmark Health				100%	100%
Harrington Memorial Hospital				99%	98%
Health Alliance Hospital				98%	100%
Heywood Hospital				97%	98%
Holyoke Medical Center				100%	99%
Jordan Hospital				100%	100%
Lahey Clinic				100%	100%
Lawrence General Hospital				96%	98%
Lowell General Hospital				99%	99%
Marlborough Hospital				99%	100%
Martha's Vineyard Hospital				75%	100%
Massachusetts General Hospital				100%	100%
Mercy Medical Center				99%	100%
Merrimack Valley Hospital				100%	100%
MetroWest Medical Center				100%	99%
Milford Regional Medical Center				98%	100%
Morton Hospital and Medical Center				98%	100%
Mount Auburn Hospital				100%	100%
Nashoba Valley Medical Center				98%	100%
New England Baptist Hospital				100%	94%
Newton-Wellesley Hospital				100%	100%
Noble Hospital				94%	95%
North Adams Regional Hospital				100%	100%
North Shore Medical Center				99%	99%
Northeast Hospital				100%	100%
Quincy Medical Center				99%	99%
Saint Anne's Hospital				100%	99%
Saint Vincent Hospital				100%	100%
Saints Medical Center				98%	99%
Signature Healthcare Brockton Hospital				100%	100%
South Shore Hospital				100%	100%
Southcoast Hospitals Group				100%	100%
Steward Carney Hospital				100%	100%
Steward Good Samaritan Medical Center				99%	100%
Steward Holy Family Hospital				100%	100%
Steward Norwood Hospital				99%	99%
Steward St. Elizabeth's Medical Center				100%	100%
Sturdy Memorial Hospital				100%	100%
Tufts Medical Center				100%	100%
UMass Memorial Medical Center				100%	99%
Winchester Hospital				100%	100%
Wing Memorial Hospital and Medical Centers				99%	100%

Process: Heart failure patients given ACE inhibitor or ARB for left ventricular systolic dysfunction (LVSD)					Higher is better	
Data Source: CMS Hospital Compare					4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 96%					-	-
Anna Jaques Hospital					97%	91%
Baystate Franklin Medical Center					82%	79%
Baystate Mary Lane Hospital					100%	100%
Baystate Medical Center					100%	99%
Berkshire Medical Center					100%	100%
Beth Israel Deaconess Hospital - Milton					92%	96%
Beth Israel Deaconess Hospital - Needham					100%	92%
Beth Israel Deaconess Medical Center					98%	100%
Boston Medical Center					96%	94%
Brigham and Women's Faulkner Hospital					100%	100%
Brigham and Women's Hospital					99%	99%
Cambridge Health Alliance					98%	95%
Cape Cod Hospital					95%	93%
Cooley Dickinson Hospital					97%	95%
Emerson Hospital					82%	94%
Falmouth Hospital					96%	100%
Hallmark Health					100%	88%
Harrington Memorial Hospital					100%	95%
Health Alliance Hospital					85%	95%
Heywood Hospital					93%	97%
Holyoke Medical Center					96%	94%
Jordan Hospital					98%	92%
Lahey Clinic					94%	94%
Lawrence General Hospital					93%	87%
Lowell General Hospital					90%	96%
Marlborough Hospital					100%	100%
Massachusetts General Hospital					98%	95%
Mercy Medical Center					95%	97%
Merrimack Valley Hospital					94%	89%
MetroWest Medical Center					98%	99%
Milford Regional Medical Center					89%	85%
Morton Hospital and Medical Center					93%	93%
Mount Auburn Hospital					99%	99%
Nashoba Valley Medical Center						85%
Newton-Wellesley Hospital					100%	100%
Noble Hospital					100%	100%
North Adams Regional Hospital					100%	100%
North Shore Medical Center					98%	98%
Northeast Hospital					99%	100%
Quincy Medical Center					98%	94%
Saint Anne's Hospital					100%	96%
Saint Vincent Hospital					98%	99%
Saints Medical Center					96%	82%
Signature Healthcare Brockton Hospital					100%	100%
South Shore Hospital					98%	100%
Southcoast Hospitals Group					94%	99%
Steward Carney Hospital					100%	97%
Steward Good Samaritan Medical Center					96%	94%
Steward Holy Family Hospital					94%	94%
Steward Norwood Hospital					93%	93%
Steward St. Elizabeth's Medical Center					99%	91%
Sturdy Memorial Hospital					100%	96%
Tufts Medical Center					99%	99%
UMass Memorial Medical Center					97%	97%
Winchester Hospital					81%	87%
Wing Memorial Hospital and Medical Centers					89%	94%

Process: Pneumonia patients whose initial emergency room blood culture was performed prior to the administration of the first hospital dose of antibiotics				Higher is better
Data Source: CMS Hospital Compare				-
	Most Recent State Average: 98%	4/2011-3/2012	4/2012-3/2013	
Anna Jaques Hospital		98%	97%	
Athol Memorial Hospital		93%	100%	
Baystate Franklin Medical Center		97%	94%	
Baystate Mary Lane Hospital		100%	97%	
Baystate Medical Center		96%	97%	
Berkshire Medical Center		100%	100%	
Beth Israel Deaconess Hospital - Milton		98%	96%	
Beth Israel Deaconess Hospital - Needham		86%	91%	
Beth Israel Deaconess Medical Center		99%	98%	
Boston Medical Center		99%	97%	
Brigham and Women's Faulkner Hospital		98%	100%	
Brigham and Women's Hospital		95%	93%	
Cambridge Health Alliance		93%	97%	
Cape Cod Hospital		97%	98%	
Clinton Hospital		95%	91%	
Cooley Dickinson Hospital		99%	99%	
Dana-Farber Cancer Institute		100%	100%	
Emerson Hospital		95%	98%	
Fairview Hospital		97%	100%	
Falmouth Hospital		98%	98%	
Hallmark Health		96%	93%	
Harrington Memorial Hospital		97%	95%	
Health Alliance Hospital		99%	99%	
Heywood Hospital		99%	100%	
Holyoke Medical Center		96%	97%	
Jordan Hospital		98%	97%	
Lahey Clinic		100%	96%	
Lawrence General Hospital		91%	96%	
Lowell General Hospital		89%	97%	
Marlborough Hospital		96%	98%	
Martha's Vineyard Hospital		79%	95%	
Massachusetts General Hospital		96%	97%	
Mercy Medical Center		96%	98%	
Merrimack Valley Hospital		97%	98%	
MetroWest Medical Center		97%	99%	
Milford Regional Medical Center		96%	98%	
Morton Hospital and Medical Center		99%	98%	
Mount Auburn Hospital		99%	100%	
Nantucket Cottage Hospital		91%		
Nashoba Valley Medical Center		96%	100%	
New England Baptist Hospital			100%	
Newton-Wellesley Hospital		98%	99%	
Noble Hospital		98%	100%	
North Adams Regional Hospital		98%	96%	
North Shore Medical Center		99%	99%	
Northeast Hospital		98%	99%	
Quincy Medical Center		98%	98%	
Saint Anne's Hospital		96%	99%	
Saint Vincent Hospital		99%	99%	
Saints Medical Center		97%	99%	
Signature Healthcare Brockton Hospital		99%	100%	
South Shore Hospital		93%	94%	
Southcoast Hospitals Group		96%	97%	
Steward Carney Hospital		99%	100%	
Steward Good Samaritan Medical Center		97%	98%	
Steward Holy Family Hospital		98%	99%	
Steward Norwood Hospital		99%	95%	
Steward St. Elizabeth's Medical Center		100%	97%	
Sturdy Memorial Hospital		100%	100%	
Tufts Medical Center		100%	98%	
UMass Memorial Medical Center		98%	95%	
Winchester Hospital		89%	97%	
Wing Memorial Hospital and Medical Centers		98%	98%	

Process: Pneumonia patients given the most appropriate initial antibiotic(s)				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 97%					-
Anna Jaques Hospital				98%	97%
Athol Memorial Hospital				91%	100%
Baystate Franklin Medical Center				95%	95%
Baystate Mary Lane Hospital				96%	86%
Baystate Medical Center				97%	97%
Berkshire Medical Center				99%	100%
Beth Israel Deaconess Hospital - Milton				94%	99%
Beth Israel Deaconess Hospital - Needham				97%	100%
Beth Israel Deaconess Medical Center				97%	95%
Boston Medical Center				96%	94%
Brigham and Women's Faulkner Hospital				100%	100%
Brigham and Women's Hospital				97%	100%
Cambridge Health Alliance				99%	95%
Cape Cod Hospital				96%	96%
Clinton Hospital				89%	85%
Cooley Dickinson Hospital				94%	100%
Emerson Hospital				87%	96%
Fairview Hospital				97%	98%
Falmouth Hospital				99%	100%
Hallmark Health				95%	95%
Harrington Memorial Hospital				89%	96%
Health Alliance Hospital				93%	98%
Heywood Hospital				93%	91%
Holyoke Medical Center				97%	92%
Jordan Hospital				100%	98%
Lahey Clinic				93%	100%
Lawrence General Hospital				94%	99%
Lowell General Hospital				93%	95%
Marlborough Hospital				97%	98%
Martha's Vineyard Hospital				89%	100%
Massachusetts General Hospital				86%	91%
Mercy Medical Center				97%	100%
Merrimack Valley Hospital				97%	97%
MetroWest Medical Center				97%	99%
Milford Regional Medical Center				97%	92%
Morton Hospital and Medical Center				97%	94%
Mount Auburn Hospital				96%	96%
Nantucket Cottage Hospital				71%	
Nashoba Valley Medical Center				98%	98%
New England Baptist Hospital				92%	
Newton-Wellesley Hospital				100%	96%
Noble Hospital				95%	100%
North Adams Regional Hospital				100%	100%
North Shore Medical Center				99%	98%
Northeast Hospital				99%	99%
Quincy Medical Center				94%	94%
Saint Anne's Hospital				95%	95%
Saint Vincent Hospital				98%	97%
Saints Medical Center				97%	93%
Signature Healthcare Brockton Hospital				100%	100%
South Shore Hospital				98%	98%
Southcoast Hospitals Group				95%	96%
Steward Carney Hospital				97%	96%
Steward Good Samaritan Medical Center				96%	95%
Steward Holy Family Hospital				99%	98%
Steward Norwood Hospital				97%	97%
Steward St. Elizabeth's Medical Center				99%	99%
Sturdy Memorial Hospital				96%	99%
Tufts Medical Center				96%	100%
UMass Memorial Medical Center				98%	96%
Winchester Hospital				97%	99%
Wing Memorial Hospital and Medical Centers				99%	93%















Process: Surgery Patients on Beta-Blocker Therapy Prior to Arrival Who Received a Beta-Blocker During the Perioperative Period					Higher is better
Data Source: CMS Hospital Compare					-
Most Recent State Average: 98%					4/2011-3/2012 4/2012-3/2013
Anna Jaques Hospital					99% 99%
Baystate Franklin Medical Center					88% 95%
Baystate Mary Lane Hospital					92% 100%
Baystate Medical Center					100% 98%
Berkshire Medical Center					100% 100%
Beth Israel Deaconess Hospital - Milton					100% 100%
Beth Israel Deaconess Hospital - Needham					91% 98%
Beth Israel Deaconess Medical Center					100% 100%
Boston Medical Center					93% 98%
Brigham and Women's Faulkner Hospital					100% 100%
Brigham and Women's Hospital					96% 100%
Cambridge Health Alliance					83% 92%
Cape Cod Hospital					98% 98%
Cooley Dickinson Hospital					100% 99%
Emerson Hospital					86% 94%
Fairview Hospital					100%
Falmouth Hospital					100% 99%
Hallmark Health					98% 96%
Harrington Memorial Hospital					96% 98%
Health Alliance Hospital					94% 98%
Heywood Hospital					92% 93%
Holyoke Medical Center					100% 100%
Jordan Hospital					96% 99%
Lahey Clinic					98% 100%
Lawrence General Hospital					96% 99%
Lowell General Hospital					98% 98%
Marlborough Hospital					98% 100%
Massachusetts General Hospital					97% 99%
Mercy Medical Center					98% 97%
Merrimack Valley Hospital					98% 100%
MetroWest Medical Center					100% 100%
Milford Regional Medical Center					100% 98%
Morton Hospital and Medical Center					97% 90%
Mount Auburn Hospital					99% 97%
Nashoba Valley Medical Center					93% 100%
New England Baptist Hospital					99% 99%
Newton-Wellesley Hospital					90% 94%
Noble Hospital					100% 100%
North Adams Regional Hospital					100% 100%
North Shore Medical Center					99% 99%
Northeast Hospital					98% 99%
Quincy Medical Center					96% 98%
Saint Anne's Hospital					100% 98%
Saint Vincent Hospital					99% 98%
Saints Medical Center					96% 94%
Signature Healthcare Brockton Hospital					99% 97%
South Shore Hospital					95% 95%
Southcoast Hospitals Group					100% 100%
Steward Carney Hospital					98% 100%
Steward Good Samaritan Medical Center					97% 98%
Steward Holy Family Hospital					99% 97%
Steward Norwood Hospital					97% 99%
Steward St. Elizabeth's Medical Center					100% 99%
Sturdy Memorial Hospital					97% 99%
Tufts Medical Center					96% 99%
UMass Memorial Medical Center					98% 99%
Winchester Hospital					93% 94%
Wing Memorial Hospital and Medical Centers					96% 100%

Process: Surgery Patients with Perioperative Temperature Management				Higher is better	
Data Source: CMS Hospital Compare					-
Most Recent State Average: 100%				4/2011-3/2012	4/2012-3/2013
Anna Jaques Hospital				100%	100%
Athol Memorial Hospital				100%	
Baystate Franklin Medical Center				100%	100%
Baystate Mary Lane Hospital				100%	100%
Baystate Medical Center				100%	100%
Berkshire Medical Center				100%	100%
Beth Israel Deaconess Hospital - Milton				100%	100%
Beth Israel Deaconess Hospital - Needham				100%	100%
Beth Israel Deaconess Medical Center				100%	100%
Boston Medical Center				100%	100%
Brigham and Women's Faulkner Hospital				100%	100%
Brigham and Women's Hospital				99%	100%
Cambridge Health Alliance				100%	100%
Cape Cod Hospital				100%	100%
Cooley Dickinson Hospital				100%	100%
Emerson Hospital				100%	100%
Fairview Hospital				100%	100%
Falmouth Hospital				100%	100%
Hallmark Health				99%	100%
Harrington Memorial Hospital				96%	100%
Health Alliance Hospital				98%	100%
Heywood Hospital				98%	100%
Holyoke Medical Center				100%	98%
Jordan Hospital				99%	100%
Lahey Clinic				100%	100%
Lawrence General Hospital				100%	100%
Lowell General Hospital				98%	99%
Marlborough Hospital				100%	99%
Massachusetts General Hospital				100%	99%
Mercy Medical Center				100%	100%
Merrimack Valley Hospital				99%	99%
MetroWest Medical Center				99%	100%
Milford Regional Medical Center				100%	100%
Morton Hospital and Medical Center				100%	100%
Mount Auburn Hospital				100%	100%
Nashoba Valley Medical Center				100%	100%
New England Baptist Hospital				100%	100%
Newton-Wellesley Hospital				100%	100%
Noble Hospital				100%	100%
North Adams Regional Hospital				100%	100%
North Shore Medical Center				100%	100%
Northeast Hospital				100%	100%
Quincy Medical Center				100%	100%
Saint Anne's Hospital				100%	100%
Saint Vincent Hospital				99%	99%
Saints Medical Center				99%	100%
Signature Healthcare Brockton Hospital				100%	100%
South Shore Hospital				100%	99%
Southcoast Hospitals Group				100%	100%
Steward Carney Hospital				100%	99%
Steward Good Samaritan Medical Center				99%	100%
Steward Holy Family Hospital				100%	100%
Steward Norwood Hospital				100%	100%
Steward St. Elizabeth's Medical Center				100%	100%
Sturdy Memorial Hospital				100%	100%
Tufts Medical Center				100%	100%
UMass Memorial Medical Center				98%	98%
Winchester Hospital				100%	100%
Wing Memorial Hospital and Medical Centers				100%	100%

Process: Prophylactic Antibiotic Received within 1 Hour Prior to Surgical Incision				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 99%				-	-
Anna Jaques Hospital				99%	99%
Athol Memorial Hospital				91%	
Baystate Franklin Medical Center				99%	94%
Baystate Mary Lane Hospital				98%	97%
Baystate Medical Center				99%	99%
Berkshire Medical Center				100%	100%
Beth Israel Deaconess Hospital - Milton				94%	98%
Beth Israel Deaconess Hospital - Needham				100%	96%
Beth Israel Deaconess Medical Center				100%	100%
Boston Medical Center				99%	98%
Brigham and Women's Faulkner Hospital				100%	98%
Brigham and Women's Hospital				99%	100%
Cambridge Health Alliance				98%	93%
Cape Cod Hospital				99%	100%
Cooley Dickinson Hospital				99%	100%
Emerson Hospital				96%	99%
Fairview Hospital				98%	100%
Falmouth Hospital				99%	100%
Hallmark Health				100%	99%
Harrington Memorial Hospital				94%	96%
Health Alliance Hospital				93%	99%
Heywood Hospital				98%	99%
Holyoke Medical Center				99%	99%
Jordan Hospital				94%	99%
Lahey Clinic				100%	99%
Lawrence General Hospital				98%	96%
Lowell General Hospital				99%	99%
Marlborough Hospital				98%	99%
Massachusetts General Hospital				99%	99%
Mercy Medical Center				99%	98%
Merrimack Valley Hospital				96%	100%
MetroWest Medical Center				98%	98%
Milford Regional Medical Center				99%	100%
Morton Hospital and Medical Center				100%	100%
Mount Auburn Hospital				99%	99%
Nashoba Valley Medical Center				94%	98%
New England Baptist Hospital				99%	99%
Newton-Wellesley Hospital				99%	99%
Noble Hospital				96%	100%
North Adams Regional Hospital				100%	100%
North Shore Medical Center				100%	99%
Northeast Hospital				99%	100%
Quincy Medical Center				100%	99%
Saint Anne's Hospital				100%	100%
Saint Vincent Hospital				97%	97%
Saints Medical Center				98%	99%
Signature Healthcare Brockton Hospital				100%	100%
South Shore Hospital				99%	98%
Southcoast Hospitals Group				99%	99%
Steward Carney Hospital				97%	98%
Steward Good Samaritan Medical Center				98%	99%
Steward Holy Family Hospital				99%	100%
Steward Norwood Hospital				96%	98%
Steward St. Elizabeth's Medical Center				100%	99%
Sturdy Memorial Hospital				97%	99%
Tufts Medical Center				99%	99%
UMass Memorial Medical Center				99%	98%
Winchester Hospital				95%	98%
Wing Memorial Hospital and Medical Centers				100%	96%

Process: Prophylactic Antibiotic Selection for Surgical Patients				Higher is better	
Data Source: CMS Hospital Compare					
	Most Recent State Average: 99%		4/2011-3/2012	4/2012-3/2013	-
Anna Jaques Hospital	<div><div></div></div>		99%	98%	
Athol Memorial Hospital	<div><div></div></div>		100%		
Baystate Franklin Medical Center	<div><div></div></div>		98%	95%	
Baystate Mary Lane Hospital	<div><div></div></div>		98%	97%	
Baystate Medical Center	<div><div></div></div>		99%	100%	
Berkshire Medical Center	<div><div></div></div>		100%	100%	
Beth Israel Deaconess Hospital - Milton	<div><div></div></div>		99%	98%	
Beth Israel Deaconess Hospital - Needham	<div><div></div></div>		95%	98%	
Beth Israel Deaconess Medical Center	<div><div></div></div>		98%	100%	
Boston Medical Center	<div><div></div></div>		97%	99%	
Brigham and Women's Faulkner Hospital	<div><div></div></div>		96%	99%	
Brigham and Women's Hospital	<div><div></div></div>		98%	100%	
Cambridge Health Alliance	<div><div></div></div>		98%	99%	
Cape Cod Hospital	<div><div></div></div>		99%	100%	
Cooley Dickinson Hospital	<div><div></div></div>		100%	99%	
Emerson Hospital	<div><div></div></div>		99%	98%	
Fairview Hospital	<div><div></div></div>		96%	100%	
Falmouth Hospital	<div><div></div></div>		99%	99%	
Hallmark Health	<div><div></div></div>		99%	100%	
Harrington Memorial Hospital	<div><div></div></div>		99%	99%	
Health Alliance Hospital	<div><div></div></div>		96%	96%	
Heywood Hospital	<div><div></div></div>		96%	100%	
Holyoke Medical Center	<div><div></div></div>		99%	100%	
Jordan Hospital	<div><div></div></div>		99%	98%	
Lahey Clinic	<div><div></div></div>		99%	100%	
Lawrence General Hospital	<div><div></div></div>		96%	97%	
Lowell General Hospital	<div><div></div></div>		99%	99%	
Marlborough Hospital	<div><div></div></div>		100%	100%	
Massachusetts General Hospital	<div><div></div></div>		99%	99%	
Mercy Medical Center	<div><div></div></div>		99%	100%	
Merrimack Valley Hospital	<div><div></div></div>		97%	99%	
MetroWest Medical Center	<div><div></div></div>		99%	99%	
Milford Regional Medical Center	<div><div></div></div>		99%	99%	
Morton Hospital and Medical Center	<div><div></div></div>		99%	97%	
Mount Auburn Hospital	<div><div></div></div>		99%	99%	
Nashoba Valley Medical Center	<div><div></div></div>		98%	98%	
New England Baptist Hospital	<div><div></div></div>		100%	100%	
Newton-Wellesley Hospital	<div><div></div></div>		100%	100%	
Noble Hospital	<div><div></div></div>		100%	100%	
North Adams Regional Hospital	<div><div></div></div>		99%	98%	
North Shore Medical Center	<div><div></div></div>		99%	99%	
Northeast Hospital	<div><div></div></div>		99%	99%	
Quincy Medical Center	<div><div></div></div>		98%	99%	
Saint Anne's Hospital	<div><div></div></div>		100%	100%	
Saint Vincent Hospital	<div><div></div></div>		99%	99%	
Saints Medical Center	<div><div></div></div>		98%	99%	
Signature Healthcare Brockton Hospital	<div><div></div></div>		99%	100%	
South Shore Hospital	<div><div></div></div>		99%	99%	
Southcoast Hospitals Group	<div><div></div></div>		98%	99%	
Steward Carney Hospital	<div><div></div></div>		98%	97%	
Steward Good Samaritan Medical Center	<div><div></div></div>		99%	98%	
Steward Holy Family Hospital	<div><div></div></div>		99%	99%	
Steward Norwood Hospital	<div><div></div></div>		100%	98%	
Steward St. Elizabeth's Medical Center	<div><div></div></div>		99%	99%	
Sturdy Memorial Hospital	<div><div></div></div>		98%	99%	
Tufts Medical Center	<div><div></div></div>		99%	100%	
UMass Memorial Medical Center	<div><div></div></div>		99%	99%	
Winchester Hospital	<div><div></div></div>		96%	97%	
Wing Memorial Hospital and Medical Centers	<div><div></div></div>		100%	100%	

Process: Prophylactic Antibiotics Discontinued within 24 Hours After Surgery End Time				Higher is better	
Data Source: CMS Hospital Compare				4/2011-3/2012	4/2012-3/2013
Most Recent State Average: 99%				-	-
Anna Jaques Hospital				99%	100%
Athol Memorial Hospital				100%	
Baystate Franklin Medical Center				94%	96%
Baystate Mary Lane Hospital				92%	97%
Baystate Medical Center				100%	99%
Berkshire Medical Center				100%	99%
Beth Israel Deaconess Hospital - Milton				98%	98%
Beth Israel Deaconess Hospital - Needham				92%	96%
Beth Israel Deaconess Medical Center				99%	99%
Boston Medical Center				96%	97%
Brigham and Women's Faulkner Hospital				99%	100%
Brigham and Women's Hospital				97%	99%
Cambridge Health Alliance				98%	95%
Cape Cod Hospital				98%	98%
Cooley Dickinson Hospital				99%	99%
Emerson Hospital				97%	97%
Fairview Hospital				100%	100%
Falmouth Hospital				99%	99%
Hallmark Health				97%	99%
Harrington Memorial Hospital				95%	96%
Health Alliance Hospital				96%	98%
Heywood Hospital				97%	98%
Holyoke Medical Center				99%	99%
Jordan Hospital				99%	100%
Lahey Clinic				98%	98%
Lawrence General Hospital				98%	94%
Lowell General Hospital				98%	99%
Marlborough Hospital				98%	98%
Massachusetts General Hospital				93%	98%
Mercy Medical Center				97%	98%
Merrimack Valley Hospital				97%	99%
MetroWest Medical Center				96%	99%
Milford Regional Medical Center				96%	98%
Morton Hospital and Medical Center				98%	98%
Mount Auburn Hospital				99%	100%
Nashoba Valley Medical Center				97%	94%
New England Baptist Hospital				98%	98%
Newton-Wellesley Hospital				99%	100%
Noble Hospital				94%	98%
North Adams Regional Hospital				99%	99%
North Shore Medical Center				97%	97%
Northeast Hospital				98%	99%
Quincy Medical Center				95%	97%
Saint Anne's Hospital				98%	99%
Saint Vincent Hospital				99%	99%
Saints Medical Center				96%	97%
Signature Healthcare Brockton Hospital				99%	98%
South Shore Hospital				98%	98%
Southcoast Hospitals Group				98%	99%
Steward Carney Hospital				98%	99%
Steward Good Samaritan Medical Center				96%	99%
Steward Holy Family Hospital				98%	97%
Steward Norwood Hospital				97%	98%
Steward St. Elizabeth's Medical Center				97%	98%
Sturdy Memorial Hospital				99%	98%
Tufts Medical Center				98%	100%
UMass Memorial Medical Center				96%	98%
Winchester Hospital				98%	99%
Wing Memorial Hospital and Medical Centers				100%	100%

Process: Cardiac Surgery Patients with Controlled Postoperative Blood Glucose					Higher is better	
Data Source: CMS Hospital Compare						-
Most Recent State Average: 96%					4/2011-3/2012	4/2012-3/2013
Baystate Medical Center					96%	92%
Beth Israel Deaconess Medical Center					97%	97%
Boston Medical Center					95%	99%
Brigham and Women's Hospital					96%	99%
Cape Cod Hospital					96%	95%
Lahey Clinic					97%	99%
Massachusetts General Hospital					88%	94%
Mount Auburn Hospital					99%	99%
North Shore Medical Center					99%	96%
Saint Vincent Hospital					98%	97%
Southcoast Hospitals Group					100%	98%
Steward St. Elizabeth's Medical Center					98%	94%
Tufts Medical Center					95%	95%
UMass Memorial Medical Center					98%	98%

Process: Urinary Catheter Removed on Postoperative Day 1 (POD 1) or Postoperative Day 2 (POD 2) with Day of Surgery Being Day Zero					Higher is better
Data Source: CMS Hospital Compare					-
Most Recent State Average: 97%					
			4/2011-3/2012	4/2012-3/2013	
Anna Jaques Hospital			98%	99%	
Athol Memorial Hospital			100%		
Baystate Franklin Medical Center			93%	91%	
Baystate Mary Lane Hospital			94%	89%	
Baystate Medical Center			100%	99%	
Berkshire Medical Center			99%	99%	
Beth Israel Deaconess Hospital - Milton			96%	100%	
Beth Israel Deaconess Hospital - Needham			96%	93%	
Beth Israel Deaconess Medical Center			99%	100%	
Boston Medical Center			98%	97%	
Brigham and Women's Faulkner Hospital			98%	100%	
Brigham and Women's Hospital			99%	98%	
Cambridge Health Alliance			96%	90%	
Cape Cod Hospital			96%	99%	
Cooley Dickinson Hospital			100%	99%	
Emerson Hospital			89%	94%	
Fairview Hospital				100%	
Falmouth Hospital			99%	99%	
Hallmark Health			93%	99%	
Harrington Memorial Hospital			92%	97%	
Health Alliance Hospital			85%	96%	
Heywood Hospital			84%	88%	
Holyoke Medical Center			78%	85%	
Jordan Hospital			97%	92%	
Lahey Clinic			97%	100%	
Lawrence General Hospital			74%	87%	
Lowell General Hospital			97%	95%	
Marlborough Hospital			95%	95%	
Massachusetts General Hospital			88%	97%	
Mercy Medical Center			95%	96%	
Merrimack Valley Hospital			91%	96%	
MetroWest Medical Center			98%	99%	
Milford Regional Medical Center			98%	98%	
Morton Hospital and Medical Center			93%	85%	
Mount Auburn Hospital			85%	94%	
Nashoba Valley Medical Center			90%	98%	
New England Baptist Hospital			93%	97%	
Newton-Wellesley Hospital			88%	97%	
Noble Hospital			88%	97%	
North Adams Regional Hospital			93%	100%	
North Shore Medical Center			83%	93%	
Northeast Hospital			96%	98%	
Quincy Medical Center			88%	98%	
Saint Anne's Hospital			99%	98%	
Saint Vincent Hospital			99%	99%	
Saints Medical Center			89%	86%	
Signature Healthcare Brockton Hospital			93%	97%	
South Shore Hospital			81%	96%	
Southcoast Hospitals Group			93%	98%	
Steward Carney Hospital			94%	97%	
Steward Good Samaritan Medical Center			71%	91%	
Steward Holy Family Hospital			97%	100%	
Steward Norwood Hospital			95%	97%	
Steward St. Elizabeth's Medical Center			99%	99%	
Sturdy Memorial Hospital			100%	98%	
Tufts Medical Center			97%	98%	
UMass Memorial Medical Center			90%	94%	
Winchester Hospital			90%	92%	
Wing Memorial Hospital and Medical Centers			100%	100%	

Process: Surgery Patients Who Received Appropriate Venous Thromboembolism Prophylaxis within 24 Hours Prior to Surgery to 24 Hours After Surgery				Higher is better
Data Source: CMS Hospital Compare				
	Most Recent State Average: 99%	4/2011-3/2012	4/2012-3/2013	-
Anna Jaques Hospital	<div><div></div></div>	99%	98%	
Athol Memorial Hospital	<div><div></div></div>	100%		
Baystate Franklin Medical Center	<div><div></div></div>	96%	95%	
Baystate Mary Lane Hospital	<div><div></div></div>	93%	92%	
Baystate Medical Center	<div><div></div></div>	100%	100%	
Berkshire Medical Center	<div><div></div></div>	99%	99%	
Beth Israel Deaconess Hospital - Milton	<div><div></div></div>	98%	100%	
Beth Israel Deaconess Hospital - Needham	<div><div></div></div>	100%	100%	
Beth Israel Deaconess Medical Center	<div><div></div></div>	100%	100%	
Boston Medical Center	<div><div></div></div>	100%	100%	
Brigham and Women's Faulkner Hospital	<div><div></div></div>	99%	99%	
Brigham and Women's Hospital	<div><div></div></div>	100%	100%	
Cambridge Health Alliance	<div><div></div></div>	97%	99%	
Cape Cod Hospital	<div><div></div></div>	99%	99%	
Cooley Dickinson Hospital	<div><div></div></div>	97%	99%	
Emerson Hospital	<div><div></div></div>	93%	95%	
Fairview Hospital	<div><div></div></div>	100%	100%	
Falmouth Hospital	<div><div></div></div>	99%	99%	
Hallmark Health	<div><div></div></div>	97%	98%	
Harrington Memorial Hospital	<div><div></div></div>	95%	92%	
Health Alliance Hospital	<div><div></div></div>	93%	98%	
Heywood Hospital	<div><div></div></div>	95%	98%	
Holyoke Medical Center	<div><div></div></div>	92%	91%	
Jordan Hospital	<div><div></div></div>	99%	99%	
Lahey Clinic	<div><div></div></div>	100%	100%	
Lawrence General Hospital	<div><div></div></div>	94%	97%	
Lowell General Hospital	<div><div></div></div>	97%	97%	
Marlborough Hospital	<div><div></div></div>	99%	99%	
Massachusetts General Hospital	<div><div></div></div>	98%	99%	
Mercy Medical Center	<div><div></div></div>	98%	99%	
Merrimack Valley Hospital	<div><div></div></div>	97%	97%	
MetroWest Medical Center	<div><div></div></div>	98%	99%	
Milford Regional Medical Center	<div><div></div></div>	97%	97%	
Morton Hospital and Medical Center	<div><div></div></div>	95%	96%	
Mount Auburn Hospital	<div><div></div></div>	99%	100%	
Nashoba Valley Medical Center	<div><div></div></div>	99%	95%	
New England Baptist Hospital	<div><div></div></div>	97%	98%	
Newton-Wellesley Hospital	<div><div></div></div>	89%	99%	
Noble Hospital	<div><div></div></div>	98%	100%	
North Adams Regional Hospital	<div><div></div></div>	100%	100%	
North Shore Medical Center	<div><div></div></div>	99%	97%	
Northeast Hospital	<div><div></div></div>	99%	99%	
Quincy Medical Center	<div><div></div></div>	99%	98%	
Saint Anne's Hospital	<div><div></div></div>	99%	99%	
Saint Vincent Hospital	<div><div></div></div>	99%	100%	
Saints Medical Center	<div><div></div></div>	99%	99%	
Signature Healthcare Brockton Hospital	<div><div></div></div>	99%	99%	
South Shore Hospital	<div><div></div></div>	97%	99%	
Southcoast Hospitals Group	<div><div></div></div>	97%	98%	
Steward Carney Hospital	<div><div></div></div>	97%	97%	
Steward Good Samaritan Medical Center	<div><div></div></div>	99%	100%	
Steward Holy Family Hospital	<div><div></div></div>	97%	98%	
Steward Norwood Hospital	<div><div></div></div>	98%	99%	
Steward St. Elizabeth's Medical Center	<div><div></div></div>	98%	99%	
Sturdy Memorial Hospital	<div><div></div></div>	99%	100%	
Tufts Medical Center	<div><div></div></div>	99%	99%	
UMass Memorial Medical Center	<div><div></div></div>	97%	99%	
Winchester Hospital	<div><div></div></div>	98%	100%	
Wing Memorial Hospital and Medical Centers	<div><div></div></div>	98%	94%	

Structural: Computerized Physician Order Entry			Higher is better		
Data Source: Leapfrog			1/2011-6/2012	1/2012-6/2013	-
Anna Jaques Hospital		■	50%-74%	50%-74%	
Athol Memorial Hospital	■		0%-24%	0%-24%	
Baystate Franklin Medical Center			75%-100%	75%-100%	
Baystate Mary Lane Hospital			75%-100%	75%-100%	
Baystate Medical Center			75%-100%	75%-100%	
Berkshire Medical Center			75%-100%	75%-100%	
Beth Israel Deaconess Hospital - Milton			75%-100%	75%-100%	
Beth Israel Deaconess Hospital - Needham			75%-100%	75%-100%	
Beth Israel Deaconess Medical Center			75%-100%	75%-100%	
Boston Children's Hospital			75%-100%	75%-100%	
Boston Medical Center			75%-100%	75%-100%	
Brigham and Women's Faulkner Hospital			75%-100%	75%-100%	
Brigham and Women's Hospital			75%-100%	75%-100%	
Cambridge Health Alliance			75%-100%	75%-100%	
Cape Cod Hospital	■		No CPOE	No CPOE	
Cooley Dickinson Hospital			75%-100%	75%-100%	
Dana-Farber Cancer Institute			75%-100%	75%-100%	
Emerson Hospital			75%-100%	75%-100%	
Fairview Hospital		■	50%-74%	75%-100%	
Falmouth Hospital	■		No CPOE	No CPOE	
Hallmark Health			75%-100%	75%-100%	
Harrington Memorial Hospital			75%-100%	75%-100%	
Heywood Hospital			75%-100%	75%-100%	
Holyoke Medical Center			75%-100%	75%-100%	
Jordan Hospital			75%-100%	75%-100%	
Lahey Clinic	■		No CPOE	No CPOE	
Lawrence General Hospital		■	25%-49%	25%-49%	
Lowell General Hospital			75%-100%	75%-100%	
Marlborough Hospital	■			No CPOE	
Martha's Vineyard Hospital	■		No CPOE		
Massachusetts Eye and Ear Infirmary	■		No CPOE	75%-100%	
Massachusetts General Hospital			75%-100%	75%-100%	
Mercy Medical Center		■	0%-24%	75%-100%	
Merrimack Valley Hospital	■		No CPOE	75%-100%	
MetroWest Medical Center	■		No CPOE	50%-74%	
Milford Regional Medical Center			75%-100%	75%-100%	
Morton Hospital and Medical Center			75%-100%	75%-100%	
Mount Auburn Hospital			75%-100%	75%-100%	
Nantucket Cottage Hospital	■	■	No CPOE	0%-24%	
Nashoba Valley Medical Center	■		No CPOE	75%-100%	
New England Baptist Hospital	■		No CPOE	No CPOE	
Newton-Wellesley Hospital			75%-100%	75%-100%	
Noble Hospital			75%-100%	75%-100%	
North Adams Regional Hospital	■		No CPOE	No CPOE	
North Shore Medical Center			75%-100%	75%-100%	
North Shore Medical Center			■	75%-100%	
Northeast Hospital			75%-100%	75%-100%	
Quincy Medical Center	■	■	No CPOE	0%-24%	
Saint Anne's Hospital			■	25%-49%	75%-100%
Saint Vincent Hospital			75%-100%	75%-100%	
Saints Medical Center	■		No CPOE		
Signature Healthcare Brockton Hospital			25%-49%	25%-49%	
South Shore Hospital			75%-100%	75%-100%	
Southcoast Hospitals Group		■	0%-24%	0%-24%	
Steward Carney Hospital			75%-100%	75%-100%	
Steward Good Samaritan Medical Center			75%-100%	75%-100%	
Steward Holy Family Hospital		■	50%-74%	75%-100%	
Steward Norwood Hospital			75%-100%	75%-100%	
Steward St. Elizabeth's Medical Center			75%-100%	75%-100%	
Sturdy Memorial Hospital			75%-100%	75%-100%	
Tufts Medical Center		■	50%-74%	50%-74%	
UMass Memorial Medical Center	■			No CPOE	
Winchester Hospital		■	50%-74%	50%-74%	
Wing Memorial Hospital and Medical Centers	■	■	0%-24%	No CPOE	